Aging and Disability Resource Center Advisory Committee Meeting

NOTICE OF PUBLIC MEETING

Monday, March 16th, 2020 – 2:30 P.M.
ADRC of Door County @ The Community Center
916 N. 14th Avenue, Sturgeon Bay, WI 54235

AGENDA

1. Call to Order at 2:30 p.m.
2. Establish Quorum
3. Review and Approve Agenda
4. Review and Approve Minutes from the Joint 01/20/2020 ADRC Advisory Committee and Nutrition Advisory Council Meeting
5. Public Comment
6. Committee Response
7. Old Business
   • Staffing Update
   • New Committee Member
   • Freedom From Falls Program Update
   • New Check-in Station (Senior Space)
   • Community Feedback Initiatives – ADRC Questionnaire
8. New Business
   • Coronavirus Discussion
   • Options Counseling Training
   • 2020 Aging Advocacy Day
   • Unmet Needs
   • Meeting Code
9. Items to be placed on a future agenda
10. Confirm Next Meeting Date and Time
    • The next ADRC Advisory Committee meeting is tentatively scheduled for May 18th, 2020 at 2:30 p.m.
11. Adjourn

In compliance with the Americans with Disabilities Act, any person needing assistance to participate in this meeting should contact the Office of the County Clerk at (920)746-2200. Notification 72 hours prior to a meeting will enable the County to make reasonable arrangements to ensure accessibility to that meeting.

Deviation from the printed order may occur.
Joint ADRC Advisory Board & Nutrition Advisory Council - Minutes

Monday, January 20, 2020 at 2:30 p.m.
The Community Center, 916 N. 14th Ave., Sturgeon Bay, WI

THESE MINUTES HAVE NOT BEEN REVIEWED AND APPROVED BY THIS BOARD AND ARE SUBJECT TO REVIEW AND REVISION BY THE BOARD AT THEIR NEXT REGULARLY SCHEDULED MEETING.

Business Meeting

1. Call meeting to order at 2:30
   - The meeting was called to order at 2:30 p.m. by Helen Bacon. Members present were: Helen Bacon (ADRC), Melissa Wolfe (ADRC), Tani Leist (ADRC), Tom Krueck (ADRC), Carol Moellenberndt (ADRC), Megan Lundahl (NAC), Sue Clemens (NAC), Lynn Ballendux (NAC), and Winnie Jackson (NAC). Excused were: Steve Hey (NAC), Debbie Dahms (NAC), Vic Verni (ADRC), and Roxann Boren (ADRC & NAC). Absent were: Mike Green (ADRC), Lucille Kirkegaard (ADRC). Other persons present were Jake Erickson, Jenny Fitzgerald and Joe Krebsbach. Barb Snow took minutes.

2. A quorum was established and the meeting continued.

3. Review and approve the agenda
   - A motion was made by Megan Lundahl and seconded by Lynn Ballendux to adopt the agenda. The motion was carried unanimously.

4. Review and approve the Minutes of the 11/19/2019 Nutritional Advisory Council Meeting
   - A motion was made by Megan Lundahl to approve the minutes and was seconded by Lynn Ballendux. The motion was carried unanimously.

5. Review and approve the Minutes of the 11/18/2019 ADRC Advisory Committee Meeting
   - A motion was made by Carol Moellenberndt to approve the minutes and was seconded by Helen Bacon. The motion was carried unanimously.

6. Public Comment – No Public


8. Old Business
   - Operational Update.
     o Jake went over the Human Services Statistics Report. He mentioned the steady amount of growth for a total of 3200 for memberships. The total participation for activities has grown thanks to the work Cathy and Jenny have done to with expanding the activities. We have seen more participants traveling from all over the county and state as well as some out of state participants. The amount of volunteers is down from 263 in 2018 to 193 for 2020, however, there are more volunteer hours. Megan mentioned that the Disability Benefit Specialist numbers are dramatically different this year than prior years and asked for the reasoning. Jake explained that the numbers are higher due to a change in reporting as of 3rd quarter. He will see about putting a side note on the report to explain the difference. The Information and Assistance Specialists (I & A) are busy but manageable. The overall explanation for decrease in meals is attrition. Our frozen meals are down this year as well.

<table>
<thead>
<tr>
<th></th>
<th>2018</th>
<th>2019</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Memberships</td>
<td>2,178</td>
<td>3,208</td>
</tr>
<tr>
<td>New Memberships</td>
<td>1,492</td>
<td>625</td>
</tr>
<tr>
<td>Volunteers</td>
<td>263 – 6,297 hours</td>
<td>193 – 6,997 hours</td>
</tr>
<tr>
<td>I&amp;A</td>
<td>4,533 contacts</td>
<td>7,770 contacts</td>
</tr>
<tr>
<td>Elder Benefit Specialist Numbers Include:</td>
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<td></td>
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<tr>
<td>Cases Opened</td>
<td>806</td>
<td>796</td>
</tr>
<tr>
<td>New Clients</td>
<td>512</td>
<td>540</td>
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Disability Benefit Specialist Numbers include:

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<tr>
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<th>2018</th>
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<tbody>
<tr>
<td>Cases Opened</td>
<td>176</td>
<td>660</td>
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<tr>
<td>New Clients</td>
<td>94</td>
<td>174</td>
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<tr>
<td>Congregate Meals</td>
<td>21,840</td>
<td>21,809</td>
</tr>
<tr>
<td>- Sturgeon Bay</td>
<td>17,155</td>
<td>17,183</td>
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<tr>
<td>- Baileys Harbor</td>
<td>1,570</td>
<td>1,284</td>
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<td>- Liberty Grove</td>
<td>1,279</td>
<td>1,311</td>
</tr>
<tr>
<td>- Washington Island</td>
<td>832</td>
<td>1,124</td>
</tr>
<tr>
<td>- Forestville/Brussels</td>
<td>977</td>
<td>907 Brussels</td>
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<tr>
<td>Meals on Wheels</td>
<td>19,451</td>
<td>19,492</td>
</tr>
<tr>
<td>- Sturgeon Bay</td>
<td>17,051</td>
<td>17,237</td>
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<tr>
<td>- Scandia</td>
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<td>1,567</td>
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<tr>
<td>- Washington Island</td>
<td>832</td>
<td>1,124</td>
</tr>
<tr>
<td>Frozen Meals</td>
<td>4,523</td>
<td>3,630</td>
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</table>

- Door County was not selected for the Dementia Care Specialist (DCS) grant. Jake explained that the grant is very competitive. Door County has a high percentage of the population at risk for Dementia, however, the counties that were picked had a higher population.

- The Fitness Room had a few new pieces of equipment installed. There are 2 New Steps, a Shoulder Rotator that is wheelchair accessible a leg press and a leg curl.

- The public computer stations are in and we are just waiting on Curative and anti-virus software to be installed.

- Jenny has received the results of the Home Delivered and Congregate meal satisfaction surveys. She will go over that information with the Nutrition Council at the next meeting. There were about 31 Meals on Wheels responses and 197 congregate meal responses which are both similar results as last year.

- **Staffing Update**
  - Silver Umerham is our new Liberty Grove meal site manager. She takes her Safe Serve in February. Stacy is still filling in when needed.
  - Gary Hanson the ADRC bus driver is retiring in March. We will have a small informal celebration for him on March 2nd from 1:00 pm to 3:00 pm in the large activity room.
  - Carmen Schroeder our dietician retired at the end of 2019. She is still helping us as we look for a new dietician. Dietician work from 6-8 hours a week reviewing menus, 2 meal analysis during the year, and meal site surveys. Anyone interested can call Jenny at the ADRC.

- **New Committee/Council Members**
  - Lynn Ballendux and Sue Clemens from the Nutrition Advisory Council and Tom Krueck from the ADRC Advisory Committee will have their last meeting as council members in March. Jake asks the members if they know of anyone interested in becoming a member to call Jake. There is a 3 year term limit with no more than 6 consecutive years.

- **One-on-One Interviews and Roundtable Conversations**
  - Tom referred to the handouts; Three Year Aging Plan Design for Obtaining Community Input, Survey, Suggested guide for conducting interviews, and Summary from interviews. Tom would like to send out surveys in February. Based on responses from the surveys we will be able to establish the roundtable and interview subjects. We can break down Door County into cross sections of Washington Island, Northern Door, Sturgeon Bay, and Southern Door. Interviews should be 3 or 4 people you know that will be able to tell us what we need to know and take about 30-45 minutes. Jake mentioned that we send out nutrition survey satisfactions and that will help supplement. Megan mentioned putting an electronic survey online and on social media for those that are more tech savvy. Helen will talk to Chad and Megan said she would help as well. The order would be Survey then roundtable then interviews. One of the questions we could add to the survey is are they willing to expand on this survey with a one on one interview.

9. **New Business**
- **2019/2020 Aging Plan Goal Review**
  - Jake reviewed handout 6. Goal for the Plan Period with the boards. He mentioned that he switched the first goal in Focus Area 6-A Advocacy Related Activities with the last goal. Focus Area 6-B, The Elder Nutrition Program, goal 1 is still being completed. The Kitchen on Washington Island was being remodeled and there was no meal
site manager for liberty grove so that delayed the Frozen meal program until that was finished or filled. For the Focus Area 6-C first goal Jenny explained that she has trainings going on throughout the year. For Focus Area 6-D, that has been put on hold for the moment. Focus area 6-E we have implemented the Freedom From Falls Program.

- Freedom From Falls Program
  - Jake referred to the Partners Preventing Falls handouts. In January the ADRC and EMS partnered in a Freedom From Falls Program. The number one call to go out to EMS is to provide help/assistance to someone who has fallen. The responders does either a lift assist and no transport or they will provide a transport to the hospital. If they provide a lift assist they refer those patients to the ADRC Information and Assistance Specialists (I&A's) for followup. If they transport to the hospital the responders do not refer to the ADRC. Falls can happen due to lack of resources or environmental hazards. The I&A's then help by finding resources to help or they use a checklist from the CDC on how to improve the environment among other things. They are currently working on a brochure specific to the Freedom From Falls Program.

- New Check-in System (Senior Space)
  - Jake referenced the Seniorspace handout. We will be going through Lpi, which is the same company we go to for the newsletter. The handout shows what the cards will look like.

- Unmet Needs
  - Room is not large enough for dining room seminar.
  - Dialysis issue
  - Paid caregivers are too low starting wages. Get information about this from Governor Evers.

- Meeting Code 630
10. Items to be placed on a future agenda
11. Confirm Next Meeting Date and Time
  - The next Nutrition Advisory Council meeting is tentatively scheduled on March 16, 2020 at 9:00 am.
  - The next ADRC Advisory Board meeting is tentatively scheduled on March 16, 2020 at 2:30 pm.
12. Adjourn.
  - A motion was made by Tom Krueck and seconded by Melissa Wolfe to adjourn.
  - Meeting was adjourned at 4:32 p.m.

The minutes for this meeting were recorded by Barb Snow.
Every three years, the Aging and Disability Resource Center of Door County is required by the State of Wisconsin to complete a strategic plan that serves as a platform to create, improve, and expand services we provide our community. It is required to receive federal funding through the Older Americans Act. The working document is known as our “Three Year Aging Plan” and will cover years 2019-2021. Our staff and advisory committee members all participate in the development of this plan, but most important is input from you. Please fill this questionnaire out and return it to us.

1. What part of Door County do you live?
   □ Northern Door  □ Washington Island  □ Southern Door  □ Sturgeon Bay

2. What is your gender? ____________

3. How old are you?
   □ Under 30  □ 30-39  □ 40-49  □ 50-59  □ 60-69  □ 70-79  □ 80-89  □ 90+

4. Where do you receive or look for information on the news around Door County? (Check all that apply)
   □ WDOR Radio Station  □ WIBK Radio Station  □ 105.9 Lodge Radio Station
   □ Peninsula Pulse Newspaper  □ Advocate Newspaper  □ Facebook  □ Other: ____________

5. Are you aware of the Aging and Disability Resource Center of Door County?
   □ Yes  □ No

6. What do you feel are the main challenges in your life? (Check all that apply)
   □ Financial  □ Mental Health  □ Transportation  □ Healthcare/Prescription Medication
   □ Nutrition  □ Isolation  □ Caregiving  □ Physical Fitness  □ Other: ____________

7. Are you providing assistance or support for a family member or friend?
   □ Yes  □ No

8. Are you receiving assistance or support from a family member or friend?
   □ Yes  □ No

9. Do you know someone who is living with dementia or Alzheimer’s?
   □ Yes  □ No

10. Do you currently live alone?
    □ Yes  □ No

11. In an effort to improve the services provided to the older adult population of Door County, we would be interested in knowing if there are any issues that you are aware of that aren’t being met? Please write your comment on the back of this questionnaire.

Please Return To: Aging and Disability Resource Center of Door County
916 N. 14th Avenue, Sturgeon Bay, WI 54235
(920) 746-2372
What is COVID-19 Coronavirus?
Coronavirus is a respiratory illness first detected in Wuhan, China, and believed to have initially spread from animals to humans but now is spreading from person-to-person contact. According to the Centers for Disease Control and Prevention (CDC), it's unclear how easily or sustainably this virus is spreading between people. Typically, respiratory viruses are most contagious when an individual is most symptomatic, but there have been reports of the virus spreading when the affected individual does not show any symptoms.

**HOW IT SPREADS / SYMPTOMS**

**COVID-19 Coronavirus Spreads:**
- The virus primarily spreads via respiratory droplets produced when an infected person sneezes or coughs.
- It spreads between people who are in close contact (within about 6 feet).

**Symptoms may appear in as few as 2 days to as long as 14 days after exposure:**
- Fever, cough and/or shortness of breath

For people who are ill with COVID-19, please follow CDC guidance on how to reduce the risk of spreading your illness to others: [https://www.cdc.gov/coronavirus/2019-ncov/about/steps-when-sick.html](https://www.cdc.gov/coronavirus/2019-ncov/about/steps-when-sick.html)

**PREVENTION**

Currently there is no vaccine for COVID-19. The best measure is to avoid coming in contact with the virus:
- **Wash hands** with soap and water for at least 20 seconds or use an alcohol based hand sanitizer that contains 60-95% alcohol when water and soap are not available.
- Avoid touching your eyes, nose, and mouth with unwashed hands.
- Stay home if sick.
- **Clean and disinfect** objects and surfaces that have been touched (counters, doorknobs, toilets, phones, etc.).

- Cover nose and mouth when coughing and sneezing with a tissue, then immediately dispose of the tissue and wash hands for at least 20 seconds.
- It’s currently flu and respiratory disease season and CDC recommends getting a flu vaccine, taking everyday preventive actions to help stop the spread of germs, and taking flu antivirals if prescribed.

**MONITORING**

Keeping Employees Safe: What to do if an employee shows flu-like symptoms
- It is highly recommended that any employees who are showing flu-like symptoms should be excluded from the operation until they are symptom free.

Keeping Customer Safe: What to do if a customer shows flu like symptoms in the restaurant
According to the CDC, the spread of COVID-19 occurs when people are in close contact (less than 6 feet) with an infected person. Some basic steps that could be taken are:
- Provide the customer with additional napkins or tissues to use when they cough or sneeze
- Make sure alcohol-based hand sanitizer is available for customers to use
- Be sure to clean and sanitize any objects or surfaces that may have been touched

**Bodily Fluid Event: What to do if there is a bodily fluid event**
If a customer or employee vomits or has diarrhea it is recommended (AT THIS TIME) that the operations follows protocols that are in place for Norovirus be used
- Ensure the employee who is cleaning up the area is using Personal Protective Equipment (PPE)
- Segregate the area that has been contaminated
- Dispose of any food that has been exposed
- Ensure any utensils that might have been exposed are cleaned and sanitized
- Frequently clean and sanitize the area to include the floor, walls and any other objects contaminated by the incident
- Properly dispose any of the equipment that was used to clean up the area

For additional recommendations and resources, please visit [www.cdc.gov/coronavirus](http://www.cdc.gov/coronavirus)
Options Counseling Program Initiative
Talking Points

Why is this initiative occurring?
- Standardizing ADRC services is necessary now that ADRCs are available statewide. Wisconsin is participating in a grant through the Administration for Community Living (ACL) that has provided the opportunity to develop standardized training materials and fidelity tools for the options counseling program. Standardized options counseling process across all ADRCs supports each ADRC’s ability to provide consistent, high quality customer experiences.
- Options counseling is a person-centered, decision support service that empowers ADRC customers to make informed decisions along with their families, caregivers and guardians about current or future long-term care choices. Options counseling is not the same as information and assistance, enrollment counseling or other ADRC services; therefore a specific training and certification program has been developed.

Who developed the options counseling standards?
- The concepts used in the training materials and model for options counseling at the ADRC come from the National Options Counseling Standards. This is an evidenced-informed process for providing options counseling.

Why are there required supervisory observations and record reviews for options counseling?
- Supervisory support through the Supervisor Observation Tool and the Record Review Tool is designed to complement and extend the foundational staff development begun in the Options Counseling curriculum.
- With the training curriculum and supervisory tools, new staff competencies are more likely to be sustainable.
Options Counseling
Core Values & Process Definitions

Core Values:
1. **Choice** - Options counseling focuses on an individual’s strengths, goals and preferences to allow them to make informed decisions.

2. **Direction** - The customer remains in charge of the ultimate direction at all times.

3. **Control** - Respecting the right of customers to control and make choices about their own lives to the greatest extent possible, and desired, while providing access to the support they need.

4. **Building Rapport** - Establishing a trusting relationship by understanding the customer’s preferences and needs and behaving in an ethical manner at all times.

Options Counseling Process:

- **Identifying Need**
  1. Recognize need for options counseling
  2. Ascertain customer willingness to engage in options counseling

- **Welcome**
  1. Warm and inviting greeting
  2. Introduce self, role and function of the ADRC
  3. Explain confidentiality

- **Discovery**
  1. Obtain information about concerns and needs
  2. Identify strengths, goals, values and preferences
  3. Learn about family, friends lifestyle and current living situation
  4. Learn about health conditions and necessities
  5. Learn about current/tried services and supports

- **Decision Support**
  1. Identify resources and costs that may meet identified needs and preferences
  2. Present options to customer
  3. Facilitate an unbiased discussion about resources to help narrow options
  4. Gauge customer readiness to move forward

- **Action Planning**
  1. Offer to create Action Plan
  2. Help customer assess plan and their confidence in it
  3. Establish a time/date for follow-up

- **Follow-Up**
  1. Request update on customer situation and progress on action steps
  2. Re-engage in Discovery and/or Decision Support, as needed
  3. Discuss modifications to Action Plan, as needed
  4. Schedule another follow-up contact, as needed, or conclude Options Counseling, as appropriate
# Action Plan

**Customer Name:** ____________________________  **Options Counseling Date:** ____________________________

**Customer Phone Number:** ____________________________

**ADRC/ADRS Staff Name:** ____________________________

**ADRC/ADRS Staff Phone Number:** ____________________________

<table>
<thead>
<tr>
<th>Goal #1</th>
<th>Support Option/Referral</th>
<th>Referral Agency</th>
<th>Specific Action</th>
<th>Timeline</th>
<th>By Whom</th>
</tr>
</thead>
<tbody>
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<th>Support Option/Referral</th>
<th>Referral Agency</th>
<th>Specific Action</th>
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<th>By Whom</th>
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<th>Support Option/Referral</th>
<th>Referral Agency</th>
<th>Specific Action</th>
<th>Timeline</th>
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</table>

**Customer Signature:** ____________________________  

(In lieu of signature, please check ✓)

I would like follow-up from ADRC/ADRS staff:  □ Yes  □ No

**Customer declined action plan:** □ (document plan in notes)

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Wisconsin Department of Health Services F-00888 (12/2019)
OPTIONS COUNSELING RECORD REVIEW TOOL

A standardized Options Counseling process across ADRCs supports a consistent high-quality customer experience. Documentation ensures that any ADRC staff member who interacts with the customer knows all pertinent information to assure that the customer’s goals are being met. Documentation further allows the ADRC to monitor services provided in a systematic manner. The Options Counseling Record Review Tool is designed to assist in quality assurance by monitoring fidelity to the Options Counseling model.

Contact Definition:
Every contact the ADRC has with a customer, or another person on the customer’s behalf, where information is exchanged is entered into the client tracking database. A contact may occur in person, over the telephone, or via email or written correspondence. In person contacts may take place in the customer’s home, at the ADRC or another location. For email or written correspondence to constitute a contact information must be given or received. An individual may contact the ADRC multiple times regarding the same subject and each interaction is recorded as a separate contact.

Options Counseling Record Review:
For the purposes of Options Counseling record review, records for which ADRC OUTCOMES include “Provided Options Counseling” will be identified. From the identified records, a random sample will be selected. The entire body of documented contacts for a selected options counseling encounter should be reviewed, including any follow up contacts.

All required CLIENT TRACKING, ADRC OUTCOMES, and CALL TOPICS should be documented as specified in the Client Tracking System Requirements. Please see the Technical Assistance document located here: https://share.health.wisconsin.gov/ltc/teams/ADRC/ADRC%20Document%20Library/Client%20Tracking%20System%20Requirements.pdf

Using This Tool:
Within CLIENT TRACKING, the “Cal. Record Notes” element must contain the components listed below. Each component must be rated “met” or “not met.” Rationale should be noted for the rating given to each component.

Scoring:
Maximum score is 14 and passing score is 12 (approx. 83%).
<table>
<thead>
<tr>
<th>Components</th>
<th>Review Guideance</th>
<th>Name - Reviewer</th>
<th>#</th>
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<tbody>
<tr>
<td>Dates of Customer Contacts</td>
<td>Customer Record Identification</td>
<td>Name - Options Counselor</td>
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</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>4</td>
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</table>

- "If no communication supports or assistive devices are needed, there should be clear documentation of any assistive devices and support required for customer."
<table>
<thead>
<tr>
<th>#</th>
<th>Component</th>
<th>Review Guidance</th>
<th>Met</th>
<th>Not Met</th>
<th>Rationale/Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>5</td>
<td>Discovery – Information on customer’s concerns and needs</td>
<td>□ Documentation must include some information about what is and is not working in the customer’s current situation. Examples of what this information may include: • Physical and emotional health and well-being • Activities of daily living • Information about urgency of needs • Observations of customer needs based on direct observations of residence</td>
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<td>6</td>
<td>Discovery – Information about customer’s strengths, goals, values, and preferences</td>
<td>□ Documentation must include some information about things that are important to the customer. Examples of what this information may include: • Customer short and long term goals • Customer priorities • Things customer wants and does not want to happen • Customer stated or observed strengths</td>
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<tr>
<td>7</td>
<td>Discovery – Information about customer’s family, friends, lifestyle, and current living situation</td>
<td>□ Documentation must include some information about the people who are important to the customer and/or the people who currently provide the customer with support. May also include information about hobbies, favorite activities, and rituals and routines.</td>
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<tr>
<td>8</td>
<td>Discovery – Legal decision maker</td>
<td>□ Documentation must include notation of customer’s legal decision maker. This may be noted as name and contact information of legal decision maker or “customer is own legal decision maker.”</td>
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<tr>
<td>Component</td>
<td>Meets</td>
<td>Not Meets</td>
<td>Reviewer</td>
<td>Comments</td>
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<td>Discussion of Customer Identified Benefits and Resources to Resolve Customer Requests</td>
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<tr>
<td>Reason for Counseling of Opposite Counselor</td>
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Documentation must include a plan for at least two of the following:
- Any next steps occur and why
- Steps in the action plan that did not
- Customer's current situation
- Customer's current situation
- Customer's current situation
- Customer's current situation

If action plan is not documented, there
- Document action plan or record of each item listed.
- Document must include copy of action plan

If follow-up contact is not documented, there
- Document follow-up.
Attend Aging Advocacy Day

Your voice can make a difference!

Are you interested in issues affecting older adults? Join members of the Wisconsin Aging Advocacy Network (WAAN) and others to help educate state legislators about issues impacting Wisconsin’s aging population. Citizens from around the state will gather in Madison on **Tuesday, May 12**, for a day of advocacy training and meetings with legislators. No experience is necessary; you’ll get the training and support you need before meeting with state lawmakers. Following the training, join others from your state Senate and Assembly district to provide information and share personal stories with your legislators to help them understand how specific policy issues and proposals impact older constituents.

**Wisconsin Aging Advocacy Day Schedule**

Park Hotel, 22 S. Carroll St., Madison and the Wisconsin State Capitol  
9:00 – 10:00 a.m.: Registration, Park Hotel  
10:00 a.m.: Issue briefing/advocate training, district planning time & lunch, Park Hotel  
12:15 p.m.: Cross the street to the State Capitol  
12:30 p.m.: Group photo, State Capitol  
1:00 – 3:00 p.m.: Legislative visits, advocacy activities/networking, check-out and debriefing, State Capitol Offices and North Hearing Room—2nd Floor

Aging Advocacy Day 2020 activities focus on connecting aging advocates with their legislators to advocate for this year’s WAAN priorities.

Call the ADRC of Door County to register at 920-746-2372  
Registration deadline is Friday, April 10th.  
**A cost of $20.00 for transportation & lunch**  
Depart the ADRC at 5:30am May 12th

**SAVE THE DATE:**

Join us for an informational meeting on Thursday, April 23rd at 11am to learn more about aging advocacy day!