

# COORDINATED PUBLIC TRANSPORTATION PLAN FOR DOOR COUNTY 2021-2024

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## INTRODUCTION

Federal funding programs aim to improve transportation services for persons with disabilities, older adults, and individuals with lower incomes by ensuring that communities coordinate transportation resources provided through these programs. Coordination of transportation resources enhances transportation access, minimizes duplication of services, and facilitates the most appropriate, cost-effective transportation possible with available resources.

Door County first adopted a locally developed Coordinated Public Transit/Human Services Transportation Plan in 2008, subsequently updated in 2012 and 2016. In 2020, this plan was updated for the 2021-2024 planning period under a new title, “Door County Coordinated Public Transportation Plan 2021-2024” (Plan). This Plan identifies projects which may receive funds from Sections 5310, 5311, 5316, and 5339. (See Appendix A – Federal and State Transportation Program Descriptions.) Door County has utilized these programs in the past to provide for and coordinate transportation services throughout the County. (See Appendix B – Door County Transportation Providers and Services.)

Staff members from the Door County Land Use Services and Transportation Departments (Coordinated Plan Committee) updated this Plan with input from Door-Tran; Sunshine House, Inc.; and United Way of Door County. Section I outlines the Wisconsin Department of Transportation’s (WisDOT) requirements for a coordinated public transportation plan and where those requirements can be found in this Plan. Section I also has the required target population assessments. Section II of this Plan provides an overview of two transportation studies completed for Door County in 2018 and 2019, and an overview of a survey conducted in 2020 for the update of this Plan. Section II also provides strategies, action items, and a Program of Projects for the 2021-2024 transportation planning period. Appendices C – E provide more detailed information on the public input survey, including the notification process and survey results.

Per State regulations, since Door County is an Environmental Protection Agency nonattainment area, this Plan will continue to be updated every four years or amended as needed.

## SECTION I: DOOR COUNTY COORDINATED PUBLIC TRANSPORTATION PLAN REQUIREMENTS

### Wisconsin Department of Transportation (WisDOT) Plan Requirements

Per WisDOT, Sections 5310 and 5311 projects are competitively selected for funding and shall be derived from a coordinated plan that minimally includes the following elements at a level consistent with the available resources and complexity of the local institutional environment:

- 1) An assessment (*inventory*) of available services that identifies current transportation providers (*public, private, and non-profit*);
- 2) An assessment of transportation needs for individuals with disabilities, older adults, and people with low incomes. This assessment can be based on the experiences and perceptions of the planning partners or on more sophisticated data collection efforts and gaps in service;
- 3) Strategies, activities, and/or projects to address the identified gaps between current services and needs, as well as opportunities to improve efficiencies in service delivery; and

- 4) Priorities for implementation based on resources (from multiple program sources), time, and feasibility for implementing specific strategies and/or activities identified.

The coordinated plan must be developed through a process that includes representatives of public, private, and non-profit transportation and human service providers, and participation by members of the public who can provide insight into transportation needs. Coordinated plans will reflect the availability of resources and the existence of populations served under these programs. A rural community may develop its plan based on perceived needs emerging from the collaboration of the planning partners, whereas a large urbanized community may use existing data sources to conduct a more formal analysis to define service gaps and identify strategies for addressing those gaps.

In addition to the four elements described above, WisDOT requires the three public participation items below to also be included in a coordinated plan.

1. An outline of the coordination planning process and meeting(s) format, including a summary of the participants' evaluation of the process;
2. A copy of the meeting record and/or narrative overview of meeting(s) to develop the coordination plan;
3. Copies of the meeting invitation list and participant list(s), including the county and the individual's affiliation or representation.

### **Door County's Fulfillment of WisDOT Plan Requirements**

A public transportation meeting had been scheduled for April 7, 2020, however, this meeting was cancelled due to the COVID-19 pandemic. With WisDOT's approval, public input was instead gathered through a survey, "Survey of Transportation Needs for Door County," which was available online and in hard-copy form to the public. Responses were collected between April 24<sup>th</sup> and May 15<sup>th</sup>, 2020.

The transportation plan and public participation requirements required by WisDOT, described above, can be found in this Plan as follows:

- Section I: Door County Coordinated Public Transportation Plan Requirements (this section)
  - Assessment of transportation needs for individuals with disabilities, older adults, and people with low incomes.
- Section II: Transportation Coordination Action Plan
  - Strategies, activities, and/or projects to address the identified gaps between current services and needs, as well as opportunities to improve efficiencies in service delivery.
  - Priorities for implementation based on resources (from multiple program sources), time, and feasibility for implementing specific strategies and/or activities identified.
- Appendix B – Door County Transportation Providers and Services
  - Inventory of transportation providers and service.

## Door County Coordinated Public Transportation Plan 2021-2024

Note that since a survey was conducted in lieu of a public meeting, Appendices C – E serve as record of the three WisDOT public participation requirements described above.

- Appendix C: Public Input Survey – Invitations/Notices/Postings
- Appendix D: Public Input Survey – Question Results
- Appendix E: Public Input Survey – Comments
- Appendix F: Public Input Survey – Question Results by Transportation Type

### Assessment of Target Populations

The population estimates and projections in Tables 1 – 3 below were used to help assess the county’s target populations and determine gaps in service. This data comes from the United States Census Bureau data, Wisconsin Department of Transportation, and Wisconsin Department of Administration.

**Table 1: Census and DOA Population Counts and Estimates, Door County and Wisconsin**

	1980 Census	1990 Census	2000 Census	2010 Census	July 1, 2018 Census Estimate	Jan. 1, 2019 DOA Estimate
<b>Door</b>	25,029	25,690	27,961	27,785	27,610	28,650
<b>Wisconsin</b>	4,705,642	4,891,769	5,363,715	5,686,986	5,813,568	5,843,443

Source: 2010 Census: Demographic Profile Data and Wisconsin Department of Administration Population Estimates Projections

**Table 2: DOA Population Projections, Door County and Wisconsin**

	2020 DOA Projection	2025 DOA Projection	2030 DOA Projection	2035 DOA Projection	2040 DOA Projection
<b>Door</b>	27,890	28,310	28,365	27,755	26,620
<b>Wisconsin</b>	6,005,080	6,203,850	6,375,910	6,476,270	6,491,635

Source: 2010 Census: Demographic Profile Data and Wisconsin Department of Administration 2013 Population Projections

**Table 3: Elderly and Disabled Population Estimates, Door County, 2017**

County	Total Elderly (65+)	Elderly (65+) Disabled	Non-Elderly Disabled	Total Elderly and Disabled Population
<b>Door</b>	7,448	2,037	1,680	9,128
<b>Wisconsin</b>	896,724	275,126	400,098	1,296,822

Source: <https://www.census.gov/programs-surveys/acs/> via WisDOT Section 85.21 Program Manager Lorrie Olson

The United States Census Bureau estimates that in 2018 the median household income for Door County was \$58,287, the average household size was 2.05, and the percentage of persons living in poverty was 8.4%. Per the Wisconsin Department of Workforce Development (DWD), Door County’s largest employing sector in 2018 was “Accommodation and Food Services” at 19.5% of total employment, but which accounts for only 11.1% of overall payroll. Door County’s annual average wage in 2018 was \$34,891, just over 71% of the statewide average of \$48,891. Much of this income disparity is due to fewer year-round employment opportunities.

The Census estimates Door County's average age to have been 52.3 in 2017, compared to 39.2 for the State of Wisconsin. Door County is the fourth oldest county in the state. Per the DWD, over 38% percent of the county's population will be over the age of 65 in 2040.

The above statistics indicate Door County has high populations of low-income, disabled, and/or elderly individuals. It is known to Door County's public transportation partners that individuals meeting these demographics are high users of public transit and in need of affordable, available, and accessible transportation.

### **SECTION II: TRANSPORTATION COORDINATION ACTION PLAN**

The strategies and action items outlined below are derived from the county's 2016 coordinated transportation plan and updated with recommendations from two transportation studies conducted for Door County in 2018 and 2019 (described below), the aforementioned public input survey, and input from the Coordinated Plan Committee.

#### **Recommendations from Door County Transportation Studies**

Two separate transportation studies (listed below) conducted by consultants in 2018 and 2019 recommended a flexible fixed route service for the City of Sturgeon Bay. The 2018 "Door County Transit Improvement Partners Transit Study" recommended a flexible fixed route bus service and identified "transit supportive areas" based on minimum employment and population densities in the City. The 2019 "A New Public Transportation Model" study also recommends a flexible fixed route service in the City using the ADRC bus for three or four round trips a day, once or twice a week. The complete studies can be found online at <https://www.co.door.wi.gov/915/Consulting-Projects>.

#### **Summary of Door County Transportation Needs Survey Results**

The "Survey of Transportation Needs for Door County," a 17-question survey written by the Door County Transportation and Land Use Services Departments, was available online to the public from April 24<sup>th</sup> to May 15<sup>th</sup>, 2020. Below is a brief summary of the survey results. See Appendix D for the survey questions, Appendix E for a more detailed summary of the survey responses, and Appendix F for the survey responses by transportation type.

Question 1 of the survey asked about familiarity, usage, and potential usage of the 10 private and public transportation types listed below. Approximately 92% responded they were aware of some services, 10% responded they use at least one of the services, and 6% responded they would use a service if it were available to them.

### Transportation Types:

- Door 2 Door Rides (D2D), shared-ride taxi service
- Aging and Disability Resource Center (ADRC) Bus/Van Service
- Door-Tran
- Sunshine House
- Sister Bay Shuttle Service
- Non-Emergency Medical Transportation (NEMT) provided by MTM, Inc.
- Private Taxi Company
- Uber, Lyft, etc.
- Car/Van Pool, including riding with non-household friend or family
- Drive solo or ride with household members(s)

Questions 2 – 9 of the survey asked respondents about the “where, when, and why” for usage or potential usage of the 10 transportation types listed above. Based on responses, the most popular travel times were between 8:00 a.m. and 5:00 p.m., Monday through Friday. “Within the City of Sturgeon Bay” was the most traveled to area, however, this is not surprising since almost 46% of respondents indicated that their primary residence is within the City. Popular reasons for travel, in order of most frequently to least frequently checked responses, were for shopping, socializing, paid or volunteer work, and medical reasons.

Question 10 of the survey asked about potential reasons for respondents to start using or use more of the shared transportation types. Responses to Question 10, as well as comments from Question 9 which asked about potential destinations if services were available to the respondent, indicate that some respondents would start using or use more of the services if there were expanded service areas, such as Green Bay, more weekend availability, and more knowledge about available services. Marketing transportation services has been a struggle and based on survey responses, there continues to be a need for public education.

Question 11 of the survey asked about how people obtain information, with allowance for multiple responses. The most selected way to obtain information was via apps or a website at approximately 79%, followed by 62% via family/friends, 59% via social media, 42% via paper media/brochures, and 24% via calling an organization for information.

Question 12 of the survey asked if respondents would consider using a fixed schedule service. Approximately 38% indicated that “yes” they would, just over 32% indicated that they “maybe” would, almost 30% stated “no,” and almost 22% answered as “other” with comments. Comments indicated that usage would be dependent on whether the routes would be convenient, affordable, well-marked, and within the respondent’s travel area.

Questions 13 – 16 were related to demographics. Respondents were approximately 26% between 55 and 64 years of age and 25% between 45 and 54 years of age. Just over 72% indicated they were employed (volunteer or paid) and almost 26% were retired.

Question 17 requested general comments regarding the services or survey, which are quoted verbatim in Appendix E, Public Input Survey Comments. In review of responses, there were signs of some confusion for a couple of respondents between the “currently using” versus “would use if” questions.

### Strategies and Action Items

Based on review of the county's last coordinated plan (2016), the two aforementioned transportation studies (2018 and 2019), and this Plan's 2020 transportation survey, members from the Coordinated Plan Committee recommend the strategies and action items described below.

#### **Strategy 1: Increase planning efforts to address funding issues and unmet needs.**

##### **Action Items:**

- Funding and addressing structural deficit.
  - Research other areas where municipalities receiving services are also providing funding.
  - Potentially approach the City of Sturgeon Bay to contribute funds to D2D since the majority of rides are provided in this area (eventually, potentially approach all municipalities benefitting from services).
  - Monitor Agency Fares to ensure appropriate payments to applicable organizations are being followed.
  - Explore and implement a volunteer driver service within the public transit system to increase the in-kind match and reduce the local match required of the County.
  - Explore possibly addressing statutory barriers to pooling funds.
- Plan future projects to serve unmet needs and unique characteristics of client populations.
  - Transportation needs for the growing elderly population:
    - individuals losing their driver's license or reduced mobility.
  - Transportation needs for foreign workers getting to and from and getting around within the county.
  - Vehicle with wheelchair accessibility for trips outside of public transit areas such as travel to and from Brown and Kewaunee Counties.
  - Reduce denied rides during peak service hours (8 a.m. to 5 p.m., Monday through Friday) by adding a flexible fixed route service.

#### **Strategy 2: Improve branding, marketing, and education to increase ridership and reduce confusion about service providers.**

- Increase understanding and awareness of services.
- Improve knowledge/understanding of Door-Tran, D2D, and Aging and Disability Resource Center (ADRC) bus/van services.
- Provide more education to the public about options beyond personal vehicles.

##### **Action Items:**

- Branding for the County's Transportation Department, which is now an umbrella department for the ADRC bus/van service and D2D, which both contribute to the public transit system.
- Market services to first-hand contacts such as employers, church administrators, health care providers, and nursing homes/community-based residential facilities via mailings and presentations.
- Encourage civic and other groups to include information in their newsletters.

- Advertise services through all provider websites and social media in addition to all media outlets and printed materials.
- Implement a travel training program and advertise throughout Door County.

### **Strategy 3: Improve and/or expand public transit (D2D and ADRC) services, as appropriate.**

#### **Action Items:**

- Service quality.
  - Improve dependability and timeliness of Door 2 Door Rides (30-minute window).
  - Evaluate service hours and consider different/better hours and more drivers on the weekends, not necessarily provided by D2D.
  - Provide notification if drivers are going to be late.
  - Provide centralized dispatch for any transportation need.
  - Provide local dispatching with better local knowledge.
  - Investigate a flexible fixed route service that will relieve some rider demand on D2D, reduce denials from D2D, and increase ridership on ADRC bus/van.
- Service infrastructure.
  - If a flexible fixed route service is implemented, install signage at bus stops to ensure people are aware of schedules and services.
  - Reduce confusion between D2D and ADRC vehicles and market these services as public transit providers.
- Service area.
  - Work on meeting current demand within the City and Town of Sturgeon Bay.
  - Expand service to rural areas in Northern and Southern Door areas.

## Door County Coordinated Public Transportation Plan 2021-2024

**Table 4: Action Plan Summary, 2021-2024**

The following is a summary of strategies and action items for the 2021-2024 planning period, the parties responsible for implementing them, and an implementation schedule.

Strategy	Action Item	Responsible Parties	Schedule
1. Increase and maintain transportation options and services for the transportation disadvantaged in the county &/or surrounding counties.	A. Search out and apply for funding to support county transit and other mobility programs and staff. Current projects are listed on Table 5.	<ul style="list-style-type: none"> <li>• Door County (D2D/ADRC)</li> <li>• Door-Tran</li> <li>• Peninsula Transit Coalition</li> <li>• Sunshine House, Inc.</li> </ul>	On-going
	B. Improve/expand service hours, geographic coverage, and same-day service.	<ul style="list-style-type: none"> <li>• Door County (D2D/ADRC)</li> <li>• Door-Tran</li> <li>• Sunshine House, Inc.</li> </ul>	On-going
	C. Expand volunteer driver program and explore possible rideshare programs.	<ul style="list-style-type: none"> <li>• Door County (D2D/ADRC)</li> <li>• Door-Tran</li> </ul>	On-going
	D. Expand out of county services for medical, employment, and other purposes.	<ul style="list-style-type: none"> <li>• Door-Tran</li> <li>• Sunshine House, Inc.</li> </ul>	On-going
2. Continue to coordinate and collaborate with local and regional providers, service partners, and citizens.	A. Explore joint purchasing options for such things as fuel, vehicle maintenance, training, and substance abuse testing.	<ul style="list-style-type: none"> <li>• Door County (D2D/ADRC)</li> <li>• Door-Tran</li> <li>• Sunshine House, Inc.</li> </ul>	On-going
	B. Maintain and expand fleet as needed to meet demand and replacement needs using 5310 and other funding as available.	<ul style="list-style-type: none"> <li>• Door County (D2D/ADRC)</li> <li>• Door-Tran</li> <li>• Peninsula Transit Coalition</li> <li>• Sunshine House, Inc.</li> </ul>	On-going
	C. Continue exploring a one-call scheduling and dispatching center option.	<ul style="list-style-type: none"> <li>• Door County (D2D/ADRC)</li> <li>• Door-Tran</li> <li>• Sunshine House, Inc.</li> </ul>	On-going
	D. Explore opportunities for joint marketing efforts.	<ul style="list-style-type: none"> <li>• Door County (D2D/ADRC)</li> <li>• Door-Tran</li> </ul>	On-going

**Table 4: Action Plan Summary, 2021-2024 (continued)**

Strategy	Action Item	Responsible Party	Schedule
<p>3. Improve customer access and convenience of available transportation services.</p>	<p>A. Continue to offer customer travel training.</p>	<ul style="list-style-type: none"> <li>• Door-Tran</li> </ul>	<p>On-going</p>
	<p>B. Improve wheelchair transportation options for the rural areas and outside of D2D/ADRC service areas.</p>	<ul style="list-style-type: none"> <li>• Sunshine House, Inc.</li> <li>• Door County (ADRC)</li> <li>• Door-Tran</li> <li>• For-profit transportation providers</li> </ul>	<p>On-going</p>
	<p>C. Maintain service convenience for riders including veterans going to VA facilities.</p>	<ul style="list-style-type: none"> <li>• Door County (ADRC)</li> <li>• Door-Tran</li> </ul>	<p>On-going</p>
	<p>D. Review and revise as needed shared ride taxi pickup and drop off window</p>	<ul style="list-style-type: none"> <li>• Door County (D2D)</li> </ul>	<p>On-going</p>
	<p>E. Complete a customer satisfaction survey and/or consumer audit of the transportation programs to gauge effectiveness and convenience of systems.</p>	<ul style="list-style-type: none"> <li>• Door County (D2D/ADRC)</li> <li>• Door-Tran</li> </ul>	<p>On-going</p>
<p>4. Develop, improve, and maintain communication of transportation options and resources to members of the community and agencies.</p>	<p>A. Continue to update the transportation service inventory and transportation resource guide.</p>	<ul style="list-style-type: none"> <li>• Door-Tran</li> </ul>	<p>On-going</p>
	<p>B. Continue involvement in the Northeast WI Regional Access to Transportation Committee, WI Association of Mobility Managers, Community Transportation Association of American, and the Transportation Coordination Committee of Kewaunee County to maintain a regional perspective and work towards possible regional improvements.</p>	<ul style="list-style-type: none"> <li>• Door-Tran</li> <li>• Door County</li> </ul>	<p>On-going</p>
	<p>C. Improve the ease of finding transportation options via internet and social media by all providers (i.e., linking websites, sharing posts, etc.)</p>	<ul style="list-style-type: none"> <li>• All TRIP members</li> </ul>	<p>On-going</p>

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**Table 5: Program of Projects, Door County, 2021-2024**

Program	FY 2021 Projects	FY 2022 Projects	FY 2023 Projects	FY 2024 Projects
<p><b>Section 5310</b> The enhanced Capital and Operating Assistance Program for Mobility Options of Seniors and Individuals with Disabilities</p>	<ul style="list-style-type: none"> <li>• Door-Tran to provide half-price travel vouchers, volunteer transp. travel training, Mobility Mgmt. Staff and Services, share dispatch, and offer Northern Door office hours.</li> </ul>	<ul style="list-style-type: none"> <li>• Door-Tran to provide half-price travel vouchers, volunteer transp. travel training, Mobility Mgmt. Staff and Services, share dispatch, and offer Northern Door office hours.</li> <li>• Sunshine House, Inc., 1-2 vehicles.</li> </ul>	<ul style="list-style-type: none"> <li>• Door-Tran to provide half-price travel vouchers, volunteer transp. travel training, Mobility Mgmt. Staff and Services, share dispatch, and offer Northern Door office hours.</li> <li>• Door-Tran, 1 Vehicle</li> </ul>	<ul style="list-style-type: none"> <li>• Door-Tran to provide half-price travel vouchers, volunteer transp. travel training, Mobility Mgmt. Staff and Services, share dispatch, and offer Northern Door office hours.</li> <li>• Sunshine House, Inc., 1-2 vehicles.</li> <li>• Door County, 1 vehicle for Transp. Dept./ADRC Bus/Van service</li> </ul>
<p><b>Section 5311</b> Operating and Capital funds for public transit and Job Access Reverse Commute</p>	<ul style="list-style-type: none"> <li>• Door County’s Door 2 Door Rides, shared ride taxi, and Transp. Dept./ADRC Bus/Van service.</li> <li>• Door-Tran to provide vehicle repair/purchase loans and an employment van pool option.</li> <li>• Door County and/or Peninsula Transit Coalition to expand transit services in Northern Door.</li> </ul>	<ul style="list-style-type: none"> <li>• Door County’s Door 2 Door Rides, shared ride taxi, and Transp. Dept./ADRC Bus/Van service.</li> <li>• Door-Tran to provide vehicle repair/purchase loans and an employment van pool option.</li> <li>• Door County and/or Peninsula Transit Coalition to expand transit services in Northern Door.</li> </ul>	<ul style="list-style-type: none"> <li>• Door County’s Door 2 Door Rides, shared ride taxi, and Transp. Dept./ADRC Bus/Van service.</li> <li>• Door-Tran to provide vehicle repair/purchase loans and an employment van pool option.</li> <li>• Door County and/or Peninsula Transit Coalition to expand transit services in Northern Door.</li> </ul>	<ul style="list-style-type: none"> <li>• Door County’s Door 2 Door Rides, shared ride taxi, and Transp. Dept./ADRC Bus/Van service.</li> <li>• Door-Tran to provide vehicle repair/purchase loans and an employment van pool option.</li> <li>• Door County and/or Peninsula Transit Coalition to expand transit services in Northern Door.</li> </ul>

### SUMMARY

This Plan has been updated for the 2021-2024 planning period in accordance with WisDOT's requirements and guidelines for a coordinated transportation plan. When stakeholders last met in 2016, they discussed and addressed the adequacy of existing transportation services, issues of concern, and gaps in services. These discussions were formalized in the 2016 plan's strategies, action items, and Program of Projects, all of which are still relevant today and included in this Plan's update. The public input survey conducted in lieu of a public meeting for this Plan's update also substantiates those strategies, action items, and Program of Projects.

The two transportation studies conducted in 2018 and 2019 that analyzed the county's public transportation issues both include a recommendation for a flexible fixed route service. The 2020 public input survey substantiates that recommendation. Consequently, Table 5, Program of Projects, includes a flexible fixed route service within the Door County's public transit system (D2D and ADRC services). Also, via the Coordinated Plan Committee, the Program of Projects has been updated to include the purchase of new vehicles for the Door County Transportation Department/ADRC services, Door-Tran, and Sunshine House.

Pursuant to this Program of Projects, all organizations that receive funds will continue to work in partnership to coordinate services and share resources. Door County will continue to utilize Section 5310 (Enhanced Capital and Operating Assistance Program for Mobility Options of Seniors and Individuals with Disabilities) to provide vehicles for human services transportation and mobility management projects and services. Door County will also continue to utilize Section 5311 and Job Access Reverse Commute funds to support public transportation projects and vehicle loans that provide transportation services.

**APPENDICES**

**APPENDIX A: FEDERAL AND STATE TRANSPORTATION PROGRAM DESCRIPTIONS**

**Federal Transit Administration Section 5307 – Capital and Operating Assistance**

This program (49 U.S.C. 5307) makes Federal resources available to urbanized areas and transit capital and operating assistance in urbanized areas or Governors for transportation related planning. An urbanized area is an incorporated area with a population of 50,000 or more, as designated by the U.S. Department of Commerce, Bureau of the Census.

**Federal Transit Administration Section 5309 – Capital Investment Grant (CIG)**

This is FTA’s primary grant program (49 U.S.C. 5309) for funding major transit capital investments, including heavy rail, commuter rail, light rail, streetcars, and bus rapid transit. It is a discretionary grant program unlike most others in government. Instead of an annual call for applications and selection of awardees by the Federal Transit Administration (FTA), the law requires that projects seeking CIG funding complete a series of steps over several years to be eligible for funding. For New Starts and Core Capacity projects, the law requires completion of two phases in advance of receipt of a construction grant agreement – Project Development and Engineering. For Small Starts projects, the law requires completion of one phase in advance of receipt of a construction grant agreement – Project Development. The law also requires projects to be rated by FTA at various points in the process according to statutory criteria evaluating project justification and local financial commitment.

**Federal Transit Administration Section 5310 – Enhancing Mobility for Seniors and Individuals with Disabilities**

This program (49 U.S.C. 5310) provides formula funding to States for the purpose of assisting private nonprofit groups and local public bodies in meeting the transportation needs of the elderly and persons with disabilities when the existing transportation service is unavailable, insufficient, or inappropriate to meeting these needs. Funds are apportioned based on each State’s share of population for these groups of people.

Funds are obligated to the rural and small urban areas of the state by WisDOT based on an annual grant application. Projects within the Appleton, Green Bay, Madison, or Milwaukee urbanized areas also apply for Section 5310 funds through annual applications through the appropriate MPO or RPC that oversees these areas.

WisDOT ensures that local applicants and project activities are eligible and in compliance with Federal requirements, that providers have an opportunity to participate, and that the program provides for maximum coordination of federally assisted transportation services. Once FTA approves the application, funds are available for state administration of its program and for allocation to subrecipients within the state.

Typical projects under the 5310 grant include:

- Human Service Vehicles
- Mobility management projects
- Operating projects

### **Federal Transit Administration Section 5311 – Nonurbanized Area Formula Funds**

The Formula Grants for Other than Urbanized Areas (49 U.S.C. 5311) is a rural program that is formula based and provides funding to states for the purpose of supporting public transportation in rural areas, with populations of less than 50,000. The goal of the program is to provide the following services to communities with populations less than 50,000:

- Enhance the access of people in nonurbanized areas to health care, shopping, education, employment, public services, and recreation.
- Assist in the maintenance, development, improvement, and use of public transportation systems in nonurbanized areas.
- Encourage and facilitate the most efficient use of all transportation funds used to provide passenger transportation in nonurbanized areas through the coordination of programs and services.
- Assist in the development and support of intercity bus transportation.
- Provide for the participation of private transportation providers in nonurbanized transportation.
- Wisconsin Employment Transportation Assistance Program (WETAP) funding for items such as vehicle repair or purchase and employment van pools.

### **Federal Transit Administration Section 5316 - Job Access and Reverse Commute Program**

This program's (49 U.S.C. 5316) activities are eligible for funding under FTA's Urbanized Area Formula Grants (Section 5307) and the Formula Grants for Rural Areas Section 5311) programs.

The Job Access and Reverse Commute (JARC) program was established to address the unique transportation challenges faced by low-income persons seeking to obtain and maintain employment. Many jobs are located in suburban areas, and low-income individuals have difficulty accessing these jobs from their inner city, urban, or rural neighborhoods. These jobs, many times, also require working late at night or on weekends when conventional transit services are either reduced or non-existent.

### **Federal Transit Administration Section 5339 – Buses and Bus Facilities Program**

This program (49 U.S.C. 5339) provides Federal resources available to States and designated recipients through formula allocations and competitive grants. Funds are used to replace, rehabilitate or purchase buses and related equipment and to construct bus-related facilities including technological changes or innovations to modify low or no emission vehicles or facilities.

### **State of Wisconsin Section 85.20 – State Urban Mass Transit Operating Assistance Program**

The State Urban Mass Transit Operating Assistance program (codified in Wisconsin State Statute 85.20) provides operating cost assistance to transit systems in order to alleviate local tax burdens. Eligible applicants include municipalities or counties with populations greater than 2,500, as well as transit or transportation commissions or authorities. Public transportation services eligible for this program includes bus, shared-ride taxicab, rail or other conveyance either publicly or privately owned. Capital projects are not eligible for this program.

**State of Wisconsin Section 85.21 – County Elderly and Persons with Disabilities Transportation Assistance Program**

The County Elderly and Disabled Transportation Assistance program provides counties with financial assistance to provide transportation services to seniors and individuals with disabilities.

The purpose of this program is to promote the general public health and welfare by providing financial assistance to counties providing transportation services for seniors and individuals with disabilities, and to thereby improve and promote the maintenance of human dignity and self-sufficiency by affording the benefits of transportation services to those people who would not otherwise have an available or accessible method of transportation.

Wisconsin counties (or agencies thereof) are the only eligible applicants for funds available under s. 85.21, Wis. Stats, which are allocated on annual basis as determined by current population estimates. Private for-profit or private non-profit organizations may provide service for counties through contractual agreements

## Door County Coordinated Public Transportation Plan 2021-2024

### APPENDIX B: DOOR COUNTY TRANSPORTATION PROVIDERS AND SERVICES

NAME OF ORGANIZATION	CONTACT INFO	SERVICE AREA	VEHICLES	HOURS	W/C EQUIPPED	REQUIRED LEAD TIME	ELIG. REQ.	FEES	DATE INFO REC'D
1 Awesome Cab	Jon Heinke: 920/818-1124 <a href="mailto:jonheinke@gmail.com">jonheinke@gmail.com</a>	Green Bay & Door County	4 mini-vans	24/7	No	On demand	--	Call for estimate – some discounts available	Mar-20
Anna's Healthcare	920/818-1200	Door County	1 bus, 15 passenger	As needed	Yes	24 hour preferred	Residents only	Varies	Mar-20
Babler Bus Service Inc.	Larry Babler: 920/856-6675	Wisconsin & beyond, as requested	4 full size coaches-56 passenger	24/7 as requested	No	On demand or as scheduled	--	Call for pricing	Mar-20
Choice Mobility	Tom: 920/493-3522	Throughout WI	4 w/c mini-vans	24/7	Yes + stretcher	On demand or as scheduled	N/A	Call for pricing	Apr-20
Door County Cab	Jon Heinke: 920/818-1124 <a href="mailto:jonheinke@gmail.com">jonheinke@gmail.com</a>	Taxi service throughout Door County & beyond	2 minivans, 1-15 psgr van, 1 car	24/7	No	On demand	--	Call for estimate – some discounts available	Mar-20
Door County Island Hopper	Karen Charnetski 920/743-1979	Door & Brown Counties	2 minivans	By reservation only	No	24 hour preferred	NEMT & MediCaid trips only, per contract	NEMT Contract only	Apr-20
Door County Transportation Dept.	Pam Busch: 920/746-5982 <a href="mailto:pbusch@co.door.wi.us">pbusch@co.door.wi.us</a>	Sturgeon Bay, Mon-Fri	1 bus 15/3, 1 van 3/1	M-F, 8:15am – 3:45pm	Yes	24-hour preferred	--	\$2/trip in city, \$10/rural round trip	Mar-20
Door County Trolley	AJ Frank: 920/868-1100 <a href="mailto:ride@doorcountytrolley.com">ride@doorcountytrolley.com</a>	Door County	14 trolleys, 21-29 passenger	Tour Schedules	No	As scheduled, first come, first serve	--	Varies per tour or group rental	Mar-20
Door 2 Door Rides (County of Door contracted shared ride taxi, public transit system)	Abby Vans: 920/746-6948 or 888/337-9485	Sturgeon Bay, Southern & Northern Door service areas	7 minivans (6 are w/c and 1 is 6 passenger)	Sturgeon Bay area (orange/green zones) are M-F 6am-10pm, Sat 7am-10 pm, Sun 7am-6pm  North & South (blue, pink, yellow zones) operate M-F 8 am-6 pm	Yes	24-hour notice required for crossing zones. Otherwise, on demand service.	--	Children 22 & under, adults 60+ & /or disabled \$2-\$3.50/trip. All other individuals \$4 - \$7/trip – depending on service area.  North-South Connector is a \$10 flat fare and the South Zone to the Far North Zone is \$15 flat fare.	Mar-20
Door-Tran, Veteran Transportation	Nikki Voight: 920/743-9999 or 877/330-6333	Throughout Door County and to Green Bay VA weekly; other VA clinics throughout the state, as needed	ADRC Van or County pool vehicle	Primarily every Thursday and as needed	Yes	48 business hour notice preferred	Door County veteran	No cost to veterans	Apr-20

## Door County Coordinated Public Transportation Plan 2021-2024

NAME OF ORGANIZATION	CONTACT INFO	SERVICE AREA	VEHICLES	HOURS	W/C EQUIPPED	REQUIRED LEAD TIME	ELIG. REQ.	FEES	DATE INFO REC'D
Door-Tran, County-Wide Volunteer Transportation	Nikki Voight 920/743-9999 or 877/330-6333	Door, Brown, & Kewaunee Counties	Volunteer personal vehicles	M-F, 6:30am – 5:00pm	No	48 business hour notice preferred	Door County resident	Mileage fare based on income level	Apr-20
Door-Tran, Half-Price Travel Vouchers	Nikki Voight: 920/743-9999 or 877/330-6333	No limit	Private providers & Ferry	24/7	Yes, per provider	On demand	Door County resident	Call for estimate	Apr-20
Gibraltar Public Schools	Rob Rericha: 920/868-3284 ext. 279 Fish Creek <a href="mailto:rob.rericha@gibraltar.k12.wi.us">rob.rericha@gibraltar.k12.wi.us</a>	Scheduled routes within Gibraltar school district	13 full size school buses	M-F, school hours	Yes, 1 bus is w/c access.	School schedule	Students only	--	Mar-20
Island Shuttle LLC	Leo Derrico: 920/535-0617	On and off Island transport	1 mini-van	5 days/week in winter, 7 days/week in summer	No	On demand	--	Call for estimate	Apr-20
Jimbo's Express & Shuttle LLC	James Hoffman: 920/239-8294 or 920/818-1084	Taxi service in and out of Door County	2 mini-vans	24/7	No	Demand Response	--	Call for estimate	Apr-20
Julie's Country Care Express	Julie: 920/255-3898 Casco	Kewaunee, Door, & Brown Counties	2 w/c vans & 3 minivans	Available 7 days per week	Yes	Notice preferred	--	Call for estimate	Apr-20
NEW Transportation Services	LeAnn: 920/825-7411 Forestville	Primarily Northeast Wisconsin	15 vans	Mon-Fri, 4:30am-5:00pm, Sat. as needed	No	24 hour notice preferred	--	Call for estimate	Apr-20
County Rescue Service (private ambulance service)	Green Bay: 920/469-9779	--	ambulances	Per doctor order only & 911	Stretcher service	--	Critical care & emergency transport to & out of county hospitals. May also provide in Door County if deemed medically necessary	--	Mar-20 (info per Erin at DCMC)
Scandia Village – Good Samaritan	Michele Notz: 920/854-2317	As scheduled by residents	2 minivans	As scheduled	Yes	Notice preferred, but flexible	Residents only	\$36/hr	Apr-20
Sevastopol Public Schools	Roch Lautenbach: 920/743-6282	Scheduled routes for students	4-77 psgr & 7-72 psgr buses; 2 w/c equipped buses, 15 psgr	M-F, school hours	Yes	School schedule	Students only	--	Apr-20
Sister Bay Shuttle	Louise Howsan: 854-3230	Scheduled shuttle within Sister Bay	1-14 psgr w/c bus	Summer, as scheduled	Yes	Scheduled shuttle, summer only	ON HOLD IN 2020 DUE TO COVID-19	Free	May-20

## Door County Coordinated Public Transportation Plan 2021-2024

NAME OF ORGANIZATION	CONTACT INFO	SERVICE AREA	VEHICLES	HOURS	W/C EQUIPPED	REQUIRED LEAD TIME	ELIG. REQ.	FEES	DATE INFO REC'D
Southern Door Public Schools	Dan Viste: 920/825-7321 Ext 2251	Scheduled routes for students	20 buses, 2 vans	M-F, school hours, primarily	No	School schedule & extra-curricular school activities	Students only	--	Apr-20
Sturgeon Bay Health Services	920/743-6274	Door, Brown, & Kewaunee Counties	1 bus	--	Yes	Group activities as scheduled	Group outings for residents only	--	Apr-20
Sturgeon Bay Public Schools (Contract through Kobussen)	John Quaderer at Kobussen: 920/818- 0785, Sturgeon Bay <a href="mailto:john.quaderer@kobussen.com">john.quaderer@kobussen.com</a>	Scheduled routes for students	13 buses	M-F, school hours	Yes	School schedule	Students only	--	Apr-20
Sunshine House Inc.	Karen Leitzinger: 920/743-7943 Sturgeon Bay <a href="mailto:kleitinger@sunshinehouseinc.org">kleitinger@sunshinehouseinc.org</a>	Brown, Door, Kewaunee Counties, as requested and available	8 buses, 2 vans, & 1 bariatric van	M-F, 7:30am – 4:00pm, after hours by request	Yes	As scheduled & 24 hour notice	Clients in supported employment & Door County residents	Call for estimate	Apr-20
Washington Island Community Van	Margie O'Connor: 920/847-3301 <a href="mailto:slpmargie51@gmail.com">slpmargie51@gmail.com</a>	On & off Island as needed, travels as far as Green Bay	1 van, 6 passenger	As needed, M-F	No	As scheduled	--	\$1/stop on-island. Off island rates vary: \$5 Island to any point in Sister Bay; \$10 up to Fish Creek, Sturgeon Bay; \$20 up to Green Bay. Off island trips require a ferry passenger ticket as well.	Apr-20
Washington Island Ferry Line	800/223-2094 Washington Island	Island to/from Northport Pier	4 vessels, each 149 passenger capacity	Varies per season	No	As scheduled per season & emergency	--	\$14 adult, \$7.50 child, \$27 auto, \$16 motorcycle \$5 bike. Oversize vehicles, extra charge per foot	Apr-20

**DESCRIPTIONS OF DOOR COUNTY TRANSPORTATION PROVIDERS AND SERVICES THAT RECEIVE LOCAL OR STATE SUPPORT**

**Dor-Tran, Inc., D.B.A. Door-Tran and Transportation Resource Improvement Partners (TRIP) (previously the Door County Transportation Consortium): <https://door-tran.org/>**

Door-Tran is a 501(c)(3) non-profit, a creative community network dedicated to connecting people to transportation services that are affordable, available, and accessible. Door-Tran is an offshoot of the Door County Community Foundation’s Community Impact Grant program. This grant program sought applications from community non-profits for projects that would have a significant and positive impact on those who live in and visit Door County. The projects were to be beyond the usual scope of the applying nonprofit, collaborative with other community organizations, creative, and cross-disciplinary.

United Way of Door County, Inc. answered the call by conducting “needs assessments” in 1998 and 2005, followed by focus groups held in 2006. United Way’s research indicated that lack of transportation services was the most significant need in Door County. Subsequently, a transportation steering committee made up of non-profits, for-profits, providers, and government agencies was formed. This committee determined that there were plenty of vehicles and drivers available, but that they were not coordinated and not capable of adequately communicating with each other.

Under the direction of the steering committee, the Door County Transportation Consortium was formed in 2007, a committee that subsequently launched Door-Tran as a 501(c)(3) non-profit in 2009. In 2018, the Transportation Consortium changed its name to the Transportation Resource Improvement Partners (TRIP), with the same mission to continue implementing and expanding transportation services in Door County.

Door-Tran began as a transportation information and referral call center. The Mobility Managers refer callers to providers who may be able to meet their needs based on affordability, availability, and accessibility. Any unmet needs are tracked and used to research and implement additional or alternative transportation services.

Door-Tran and the University of Wisconsin - Green Bay Social Work program partnered to develop and implement a survey instrument, which was mailed to 13,000 Door County residents in November 2007. The survey results, released in March 2008, indicated that respondents were willing to share a ride for a fee or carpool. Based on these results, research began on the feasibility of a shared ride taxi system. In 2009, the Door County Transportation Consortium collaborated with Door-Tran to develop a shared ride program within the county that would be wheelchair-accessible and affordable for all. In 2010, Door 2 Door Rides was launched, offering a range of transportation options for residents and visitors alike.

While Door 2 Door helped fulfill some transportation needs, Door-Tran’s call center still evidenced a significant lack of affordable transportation options. In order to expand accessibility, Door County applied for and was awarded an Accessible Transportation Community Initiative grant through Easterseals Project Action. Two committees worked to set goals and objectives in 2018 that would increase awareness of transportation options and coordination of services among providers. As a part of this project, Door-Tran was able to purchase dispatch software that can be shared among multiple providers in the future. Goals for a dispatch system are to reduce expenses and increase efficiencies as well as meet the increasing demands for rides. Two consulting projects completed in 2018 and 2019 also recommended a transportation management system to sustain Door 2 Door rides.

### Door-Tran Programs

- **Voucher Program.** Door-Tran's Half-Price Voucher Program was implemented in 2009 to assist individuals with obtaining affordable, available, and accessible transportation. This program was based on research completed in 2008 that showed affordability was the biggest barrier to accessing transportation. Door-Tran uses federal funds designated for persons with a disability to serve county residents with a disability. Additionally, local funds are raised in order to also offer the half-price voucher program to the elderly and low-income (at or below 200% Federal Poverty Level) county residents. The voucher system has proven to eliminate this barrier for many Door County residents.

Door-Tran's voucher program was expanded in 2011 to include the Washington Island Ferry as a provider. This is a collaborative effort between Door-Tran, DoorCANcer, Inc., and the Washington Island Community Health Program (WICHP), which assesses the medical needs of Island residents and approves ferry trips based on this need. DoorCANcer covers costs related to vehicle fares for any oncology trips and Door-Tran and WICHP share the cost of the passenger fares.

Door-Tran partnered with the Sevastopol School District for the 2019-2020 school year to transport a wheelchair bound student to therapy once a month.

Door-Tran also partners with Door County Medical Center for after-hours transportation when someone is transported to the hospital via ambulance and has no ride home.

- **Volunteer Transportation.** Door-Tran launched a Veteran Volunteer Transportation Program in February 2011 and a County-Wide Volunteer Transportation Program in July 2012. These programs were implemented based on the loss of the American Red Cross' transportation program that ended in 2010. These programs are not to duplicate current systems, but are for residents unable to afford a private taxi ride using the Half-Price Travel Voucher Program and without access to Door 2 Door Rides or Door County Transportation Department's ADRC bus/van service.
- **Veteran Volunteer Transportation Program.** This program provides free transportation to veterans of any age to medical clinics sponsored by the US Department of Veterans Affairs (VA) for scheduled medical appointments. Door-Tran has an agreement with Door County where Door-Tran provides volunteer drivers and the County provides a wheelchair accessible vehicle and fuel as well as maintenance.
- **County-Wide Volunteer Transportation Program.** This program is also operated via volunteer drivers, however, they transport using personal, non-wheelchair-accessible vehicles. Drivers are reimbursed mileage and riders are charged a sliding fare based on miles traveled and household income levels. Door-Tran currently receives Section 5310 funds for up to 50% reimbursement of its operating deficit. Funding has also been received from United Way of Door County, Door County Community Foundation, Greater Green Bay Community Foundation, Bader Philanthropies, and other private grants.

- **Vehicle Purchase and Repair Loan Program.** This program was launched by Door-Tran in mid-2014 when a similar program offered by We Are HOPE Inc. ended in December of 2013. This program is set up to help individuals and families retain employment and become more self-sufficient. Door-Tran offers 0% interest loans to eligible low-income individuals and families so that they have dependable transportation to and from work. Funding for this program is received through the Wisconsin Employment Transportation Program (WETAP) and distributed by WisDOT through their Section 5311 grant.
- **Half-Price Gas Voucher Program.** This program was launched in late 2015 to also meet the needs of employed and/or employment-seeking individuals. Locally raised funds support Door County residents with up to \$100 in fuel purchases at half-cost to the resident.
- **Vehicle Repair Grant Program.** This locally-funded program was launched in 2017 and offers up to \$500 in grant funds for those who cannot meet the employment requirements of the vehicle repair loan program. This program has been extremely beneficial to the disabled and those living on Social Security.
- **Mobility Management.** Door-Tran has certified Mobility Manager staff members working to match the unmet transportation needs of Door County residents with providers who may be able to meet those needs. These Mobility Managers lead on-going communication and collaboration efforts between individuals, businesses, and providers. Door-Tran continues to update and provide a transportation resource guide available on their website and in hardcopy form.
- **Travel Training.** Navigating travel can be challenging or maybe even unknown for many in Door County. Door-Tran is the expert on transportation options in the County and helps people navigate those options. They offer support to people on how they can access the services, what the costs may be, and help plan their travel. They help give confidence to those who have not used alternate modes of transportation in the past.

**Door County Transportation Department:** <https://www.co.door.wi.gov/170/Transportation>

Due to a drastic increase in the local match required from federal funding programs, the Door County Board of Supervisors had a tough decision to make in spring of 2019. The Board needed to decide between drastically reducing services, eliminating services, or finding local funds to support them. Ultimately the Board decided to commit funding for three years to research the public transit system and find a way to be more sustainable.

In late 2019, the County created a Transportation Department, located at the Aging and Disability Resource Center (ADRC) in the City of Sturgeon Bay, and hired a Transportation Manager to closely monitor the public transit system. The Transportation Manager works closely with Abby Vans, the contractor for the shared ride taxi. The Manager is also researching Door 2 Door Rides (D2D) and ADRC bus/van service ride data in order to coordinate these services, further maximize service, and reduce costs. Funding to support these services will be a priority going forward.

**Door County Aging and Disability Resource Center (ADRC) Bus & Van Service:**  
<https://www.adrcdoorcounty.org/services/transportation-program/>

The ADRC provides service with a 15-passenger, 3 (three) wheelchair bus and a 3-passenger, 1 (one) wheelchair minivan, both operated by paid drivers. This service is door-to-door, operating Monday through Friday, primarily in the City of Sturgeon Bay. Rural service is provided as requested and as able. Ride requests are made through the Door County Transportation Department, located at the

ADRC, with a preferred 24-hour notice. Anyone is eligible for this service since it is part of the public transportation system in Door County. However, primary ridership consists of seniors and individuals with disabilities. In 2020, fares were \$2.00 per stop in the City of Sturgeon Bay and \$5.00 per trip from southern and northern Door County. If a rider is attending the lunch provided by the ADRC, they are charged \$2.00 round trip rather than \$4.00 round trip.

### **Door 2 Door Rides – Shared Ride Taxi:** <https://www.door2doorrides.com/>

In 2009, the Door County Transportation Consortium collaborated with Door-Tran to develop a shared ride program within the county that would be wheelchair-accessible and affordable for all. The Consortium, now known as Transportation Resources Improvement Partners (TRIP), developed a public transportation system, Door 2 Door Rides, which offers an expanding range of transportation options for residents and visitors alike.

Door County contracted with Abby Vans of Neillsville to provide the initial shared ride taxi transportation portion and continues to be the contracted provider for Door 2 Door Rides. This system started with two brand new specialty vehicles in 2010 and has since expanded to eight taxis, six of which are wheelchair accessible. Drivers have experience and training to assist passengers with special needs, whether they are in a wheelchair or simply students needing a ride home from an after-school activity.

Throughout the years, the Door 2 Door system has adjusted and grown to meet consumer needs. At this time, the service covers all of Door County, except for Washington Island. The areas of the county are broken up into five separate zones. The hours in the South (green) and Sturgeon Bay Core (orange) zones are Monday through Friday, 6:00 a.m. until 10:00 p.m., Saturday 7:00 a.m. until 10:00 p.m., and Sunday 7:00 a.m. until 6:00 p.m. The North (pink), Far North (yellow) and Far South (blue) zones have coverage Monday through Friday, 8:00 a.m. until 6:00 p.m.

Flexible fixed route connectors had been provided by Sunshine House Inc. and the ADRC bus/van service, however, these services were discontinued at the end of 2019 due to low ridership. Door 2 Door provides a North-South Connector that is a door-to-door service between zones and operates Monday through Friday. This service requires a 24-hours advance reservation.

All public transit service is subsidized with State and Federal transportation dollars, making the rides very reasonable in cost. In the areas served by the Door 2 Door Rides taxis, there are discounted fares for the elderly, disabled, children, and students up to the age of 22. Riders can pre-pay through Abby Vans automated system, pay their fare to the driver in cash, or pay with pre-purchased tickets for each trip.

Within the Door 2 Door Rides taxi service areas, most individuals can arrange a ride within 30 minutes of their call. Persons requiring wheelchair transportation are asked to schedule trips with as much advance notice as possible. Rides can be scheduled by phone at (920) 746-6948 (local) or (888) 337-9485 (toll free).

### **Peninsula Transit Coalition**

In 2019, the Village of Sister Bay, with local funding, provided a no-cost shuttle service during the summer months for residents and tourists, however, this service was not offered in 2020 due to the COVID-19 pandemic. A group interested in Northern Door County transportation issues, Peninsula Transit Coalition, plans to expand service in the future by providing shuttle service between various areas in Northern Door. The Coalition also has a long-term goal to expand service as far south as the City of Sturgeon Bay. Door-Tran and Door County Transportation Department staff members are members of this Coalition.

### **Sunshine House, Inc.**

In 1971, a group of concerned Door County citizens founded Sunshine House, Inc. and offered services to eight people with special needs. Today, the Sunshine House provides employment and social services for 73 citizens with special needs and/or disabilities. Services offered include personal care, transportation, work services, supported employment, and activities.

Fixed-route transportation services are provided on a daily basis (door-to-door) with eight wheelchair-accessible buses, one passenger van, and two wheelchair-accessible vans, one of which is a Bariatric Van. The Sunshine House also provides transportation via fixed route services that operate Monday through Friday, covering Algoma to Egg Harbor areas and Dyckesville (Tuesday through Thursday).

Sunflower Cottage, a recent division of Sunshine House, will provide a Life Enrichment Program to 20 or more seniors with Alzheimer's, Stroke, Parkinson's, etc. Sunflower Cottage will follow the same transportation services that are currently being utilized at Sunshine House. With the expansion of this senior clientele, there will be a need for new vehicles as the existing van and buses are at their capacity and nearing end of vehicle life.

### **Washington Island Community Van**

The Washington Island Community Van is operated by volunteer drivers with locally-raised funds. A non-wheelchair-accessible van travels on and off the Island, as needed, primarily for medical trips, as far as the City of Green Bay.

**APPENDIX C: PUBLIC INPUT SURVEY – INVITATIONS/NOTICES/POSTINGS**

Per WisDOT’s guidelines, the Door County Transportation Department developed a list of representatives to participate in the public input survey in Appendix . These representatives were emailed an invitation to take the survey, along with a request to forward the invitation to others as appropriate. The survey invitation was also distributed through Facebook and media outlets. Notices and a list of the representatives who were emailed the invitation are provided below.

Hard-copies of the survey were handed out to D2D riders, Meals on Wheels recipients, Scandia Village Good Samaritan residents in independent and assisted living areas, and individuals who requested a paper copy.

**Media release sent to all radio and paper media outlets in the Door County Area:**



**COUNTY OF DOOR**  
County Government Center  
421 Nebraska Street  
Sturgeon Bay, WI 54235

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**Ken Pabich**  
County Administrator  
(920) 746-2303  
kpabich@co.door.wi.us

**FOR IMMEDIATE RELEASE**  
**4/27/2020**

**CONTACT:**  
Pam Busch, Transportation Manager  
Door County Transportation Department  
(920) 746-5982 or [pbusch@co.door.wi.us](mailto:pbusch@co.door.wi.us)

**TRANSPORTATION SURVEY – YOUR INPUT IS NEEDED**

Due to COVID-19, the Coordinated Public Transportation Plan meeting was cancelled on April 7. The goal of the meeting was to gather input on transportation needs in Door County. In an effort to still receive public input, a survey is now available until May 15 at <https://www.surveymonkey.com/r/MCZNVZ3>.

Door County’s Coordinated Public Transportation Plan is updated every four years, which includes goals based on public and provider needs. The survey will approximately 10 minutes to complete. “The results of the survey will be reviewed closely and used as a guide to improve or expand on transportation services. Our hope is that we have a lot of input on our community’s transportation needs”, said Pam Busch, Door County’s Transportation Manager.

Anyone who has questions or need an alternate option to complete the survey, can contact Pam Busch by e-mail at [pbusch@co.door.wi.us](mailto:pbusch@co.door.wi.us) or by phone at (920) 746-5982.

The above media release was also shared as follows:

- WDOR Radio Station live and on their website at: <https://www.wdor.com/news/newsticker/dc-transportation-survey/>
- Social Media Posts on Door 2 Door Rides Facebook page (4/27/20 & 5/8/20).  
Post was also shared by individuals and partner agencies such as United Way and WICHP.

### Door 2 Door Rides

April 27 at 1:10 PM ·

Please take time to complete this survey and provide your input. Responses to the survey will be used as



SURVEYMONKEY.COM

### Door County Coordinated Public Transportation Plan

Take this survey powered by [surveymonkey.com](https://www.surveymonkey.com). Create your own surveys for free.

- **Flier distribution to D2D riders and to partner agencies for their use/distribution:**

## **Survey of Transportation Needs for Door County**

Please tell us about your transportation needs!  
Survey responses may be submitted through May 15, 2020.

There is a survey concerning transportation needs in Door County. The survey is part of the Door County Coordinated Public Transportation Plan update, which is required to be updated every four years. We need to hear from you!

The survey will take approximately 10 minutes to complete. Please read the questions carefully, as they may seem redundant, but are really quite specific. If you have other individuals in your household who would like to take the survey, but Survey Monkey will not allow them to do so, please contact Pam Busch at the information below.

We very much appreciate your time; the information you provide is very important to the Plan. If you have any questions regarding this survey or need an alternate option to complete the survey, please contact Pam Busch by e-mail at [pbusch@co.door.wi.us](mailto:pbusch@co.door.wi.us) or by phone at 920-746-5982.

**Survey Link** <https://www.surveymonkey.com/r/MCZNVZ3>

## Door County Coordinated Public Transportation Plan 2021-2024

Representatives and/or organizations that were emailed a survey invitation are listed below:

Contact	Organization
Diane & Glenn Mandel	L'Dor V'Dor Congregation
Reid Rasmussen	1st Assembly District - 10 West
State Representative Joel Kitchens	1st Assembly District - 10 West
Mark & Peggy Jones	Abby Vans, Inc (Door 2 Door Rides)
Jenny Fitzgerald	ADRC
Jake Erickson	ADRC
Maureen Fear, President	Altrusa of Door County
--	Aurora Health Center
Pastor Beth Macha	Bay View Lutheran Church
Jeff Agee-Aguayo	Bay-Lake Regional Planning Commission
Brian Stezenski-Williams, Director	Boys & Girls Club of Door County
Lisa Conard	Brown County Planning Commission
Rev. Michael Morris	Calvary/Zion United Methodist Church
Jean Anton, Enrollment Manager	Care Wisconsin
Bryn Ceman, Regional Director	Care Wisconsin
Ann Smith, Enrollment Rep.	Care Wisconsin
Tom Sawyer	Choice Mobility
Rev. Peter Lindemann	Christ and Zion Evangelical Lutheran Church
--	Christ Lutheran Church
Josh VanLieshout, Administrator	City of Sturgeon Bay
Stephanie Reinhardt, Clerk	City of Sturgeon Bay
Marty Olejniczak	City of Sturgeon Bay - Community Development
Aldersperson Helen Bacon	City of Sturgeon Bay Common Council
Aldersperson David Hayes	City of Sturgeon Bay Common Council
Aldersperson Dan Williams	City of Sturgeon Bay Common Council
Aldersperson Kelly Avenson	City of Sturgeon Bay Common Council
Aldersperson Gary Nault	City of Sturgeon Bay Common Council
Aldersperson Seth Wiederanders	City of Sturgeon Bay Common Council
Aldersperson Kristen Reeths	City of Sturgeon Bay Common Council
Mayor David Ward, Ph.D	City of Sturgeon Bay Common Council
Rev. Shannon Souther	Community Church
Kerry Niemcek Skaleski	Congressman Mike Gallagher
Rev. Ryan Krueger	Corpus Christi Parish
Board Chairman Dave Lienau	County Board of Supervisors
John Kolodziej, Highway Commissioner	County of Door
Ken Pabich, Administrator	County of Door
Robin Mark	County of Door - ADRC
Cori McFarlane, Deputy Director	County of Door - Dept of Human Services
Mariah Goode	County of Door - Door County Land Use Services Department
Becky Kerwin	County of Door - Door County Land Use Services Department
Robin Mark	County of Door - Health & Human Services
Sheryl Flores	County of Door - Health & Human Services
Carol Wautlet	County of Door - Health & Human Services
Rob Burke	County of Door - UW Extension
Supervisor David Englebert	County of Door Board of Supervisors

## Door County Coordinated Public Transportation Plan 2021-2024

Vice-Chairman Ken Fisher	County of Door Board of Supervisors
Supervisor Megan Lundahl	County of Door Board of Supervisors
Supervisor Nissa Norton	County of Door Board of Supervisors
Supervisor Alexis Heim Peter	County of Door Board of Supervisors
Supervisor Dale Vogel	County of Door Board of Supervisors
Supervisor Richard Virlee	County of Door Board of Supervisors
Supervisor Randy Halstead	County of Door Board of Supervisors
Supervisor David Enigl	County of Door Board of Supervisors
Supervisor Vinni Chomeau	County of Door Board of Supervisors
Supervisor Bob Bultman	County of Door Board of Supervisors
Supervisor Todd Thaysse	County of Door Board of Supervisors
Supervisor Joel Gunnlaugsson	County of Door Board of Supervisors
Supervisor Roy Englebirt	County of Door Board of Supervisors
Supervisor Kara Counard	County of Door Board of Supervisors
Supervisor Nancy Robillard	County of Door Board of Supervisors
Supervisor Susan Kohout	County of Door Board of Supervisors
Supervisor Erin Tauscher	County of Door Board of Supervisors
Supervisor Dan Austad	County of Door Board of Supervisors
Supervisor Laura Vlies Wotachek	County of Door Board of Supervisors
Wayne & Julie Kudick	County of Door-Human Services & ADRC Boards
Beth Wartella, CVSO	County Veterans Services Office
--	DaVita Dialysis Center
Stacia Dick-Schuster	Division of Vocational Rehabilitation
Alyssa Bloechel	Door County Advocate
Jon Heinke	Door County Cab/1 Awesome Cab
Bret Bicoy, CEO	Door County Community Foundation
Christine Henkel	Door County Community Foundation
Steve Jenkins, CEO	Door County Economic Development Corp.
Aaron LeClair	Door County Emergency Services
Lori Allen	Door County Habitat for Humanity
Joe Krebsbach	Door County Health & Human Services
Karen & Steve Charnetski	Door County Island Hopper
Erin Szakala	Door County Medical Center
Nancy Daoust	Door County Medical Center
Sheriff Tammy Sternard	Door County Sheriff Department
Gary Hanson	Door County Transportation Dept.
Bill Berg	Door County Transportation Dept.
Jack Money Penny, CEO	Door County Visitors Bureau
Tom Beerntsen	Door County YMCA
Nikki Voight	Door-Tran
Kim Gilson	Door-Tran
Stan Whiteman	Door-Tran President, N. Door Rotary Club
Kathy Wagner	Door-Tran, Vice Pres.
Rev. Dawn Volpe	Ephraim Moravian
Rev. Mark Schwarzbauer	Family Worship Center
Dr. Mark Billington	First Baptist Church of Sister Bay
Rev. Cory Dahl	First Baptist Church of Sturgeon Bay
Danielle DeJardine	Forward Service Corp.
Rev. Nancy Bontempo	Friends Community Church

## Door County Coordinated Public Transportation Plan 2021-2024

Michele Notz, Director	Good Samaritan Scandia Village
Nicki Scharrig	Good Samaritan Scandia Village
Pastor Trent Zeitler	Hainesville Lutheran
Milly Gonzales, Director	HELP of Door County
Rev. J. Gary Brinn	Hope United Church of Christ
Rev. Sue Gunderson	Immanuel Lutheran Church
Delora Bolden, Referral Spec.	IRIS Connections
Leo Derrico	Island Shuttle LLC
Sam Burris	Jak's Place
James Hoffman	Jimbo's Express & Shuttle LLC
Brenda Novak	Lakeland Care
Sandi Soik	Lakeshore CAP, Inc.
Gwen Larson	Larson & Associations LLC
Ken Warren	Larson & Associations LLC
Sandy Brown	League of Women Voters & PFLAG
Barb Graul	League of Women Voters & Women's Fund
Deb Whitelaw Gorski	Ministry Door County - Rehab Services
Katie Graf	Ministry Door County Medical Center
Lauren Daoust	Ministry Door County Medical Center
Christy Wisniewski	Ministry Memory Care Clinic
Leslie Boden	Money Management/FISC
Alice Stollenwerk	NDHWM - Stella Maris Northern Door
Barb Pasquesi	NDHWM- Stella Maris
Jan Liss	NDHWM- Stella Maris Parish
Ann Bennett, Director	Neighbor to Neighbor
Jane Jandrin	Nicolet National Bank
Betsy Baier	NWTC
Dave Eliot	Peninsula Transit Coalition
Mike Holmes	Peninsula Transit Coalition
Miluzka McCarthy	Peninsula Transit Coalition
Myles Danhausen	Peninsula Transit Coalition
Sophie Parr	Peninsula Transit Coalition
Steve Grutzmacher	Peninsula Transit Coalition
Pastor James Gomez	Prince of Peace Church
Paul Kok	Private Citizen
Julie LaLuzerne	Raibrook Foundation, Inc
Mike Madden	Raibrook Foundation, Inc
Pastor Jim Honig	Shepherd of The Bay Lutheran Church
Louise Howson	Sister Bay Advancement Association
Miluzka McCarthy	Sister Bay Advancement Association
Rev. Kerry D. Krauss	Sister Bay Moravian
Pastor Sue Johnson	St. Francis & St. Mary Parish
Rev. Benjamin Enstad	St. John's Lutheran Valmy
Rev. Barbara Sajna	St. Luke's Episcopal Church
Rev. Frank Kauzlarich	St. Paul's Lutheran Church
Rev. Bob Stegmann	St. Peter & Paul Catholic Church
Rev. David Luhrs	St. Peters Lutheran Church
Rev. Joel Sauer	St. Peters Lutheran Church
Senator André Jacque	State Capitol

## Door County Coordinated Public Transportation Plan 2021-2024

--	Stella Maris Parish
Rev. Dr. Matt Knapp	Sturgeon Bay Moravian
Chief Arleigh Porter	Sturgeon Bay Police Department
Mike David Rawls	Sturgeon Bay Seventh Day Adventist
Rev. David Leistra	Sturgeon Bay United Methodist Church
Pam Seiler, Executive Director	Sturgeon Bay Visitor Center
Karen Leitzinger	Sunshine House Inc
Randy Morrow	Sunshine House Inc
Renny Lea	Sustain Door, Inc.
Rev. Christopher Jackson	Tanum Forest Lutheran Church
Ray Einhorn, Clerk	Town of Baileys Harbor
JoAnn Neinas, Clerk	Town of Brussels
Jessica Bongle, Clerk	Town of Clay Banks
Pam Krauel, Clerk	Town of Egg Harbor
Ruth Kerscher, Clerk	Town of Forestville
Amy Sacotte, Clerk	Town of Gardener
Beth Hagen, Clerk	Town of Gibraltar
Theresa Cain-Bieri, Clerk	Town of Jacksonport
Walter Kalms, Administrator	Town of Liberty Grove
Jill Lau, Town Clerk	Town of Nasewaupee
Amy Flok, Clerk	Town of Sevastopol
Nancy Anschutz, Clerk	Town of Sturgeon Bay
Rena LaLuzerne, Clerk	Town of Union
Valerie Carpenter, Clerk	Town of Washington
Rev. Alan Schaffmeyer	Trinity Lutheran Church
Rev. Cynthia Johnson	Unitarian Universalist
Christina Studebaker	United Way
Amy Kohnle	United Way of Door County
Roland Mross	United We Ride Ambassador
Christy Brozak	Unity Hospice
Ryan Heise, Administrator	Village of Egg Harbor
Lynn Ohnesorge, Clerk	Village of Egg Harbor
Andrea Collak, Clerk	Village of Ephraim
Brent Bristol, Administrator	Village of Ephraim
Mary Ann Salmon, Clerk	Village of Forestville
Heidi Teich, Clerk	Village of Sister Bay
--	Volunteer Center of Door County
Margie O'Connor	Washington Island Community Van
Dick Purinton	Washington Island Ferry
--	Washington Island Observer
Kim Carley	We Are HOPE Inc. - Job Center
Christine Andersen	WICHP
Becky Soderholm	Wisconsin Dept. of Transportation
Chad Reuter	Wisconsin Dept. of Transportation
Ian Ritz	Wisconsin Dept. of Transportation
John Swissler	Wisconsin Dept. of Transportation
Judy Egnor	Wisconsin Dept. of Transportation
Katherine Patterson	Wisconsin Dept. of Transportation
Lorrie Olson	Wisconsin Dept. of Transportation

## Door County Coordinated Public Transportation Plan 2021-2024

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Orlaine Gabert	Women's Fund of Door County
Tom Beerntsen	YMCA
Liz Hoffman	--
Frank Maxwell	--
Jerry Okarma	--
John and Nell Herlache	--
Mary Ellen Smith	--
Susan Johnson	--
Haley Adams	Town of Baileys Harbor
Doug Smith	Town of Baileys Harbor
Tim Tishler	Town of Baileys Harbor
Katie Virlee	Town of Baileys Harbor
Joann Neinas	Town of Brussels
Wautier Joe	Town of Brussels
Mark Marchant	Town of Brussels
Joel Daoust	Town of Brussels
Jessica Bongle	Town of Clay Banks
Myron Johnson	Town of Clay Banks
Myron Johnson	Town of Clay Banks
Pam Krauel	Town of Egg Harbor
Paul Peterson	Town of Egg Harbor
Paul Peterson	Town of Egg Harbor
Ruth Kerscher	Town of Forestville
Roy Englebert	Town of Forestville
Monica Nelson	Town of Forestville
Jason Tlachac	Town of Forestville
Larry Huber	Town of Forestville
Amy Sacotte	Town of Gardner
Stevenson Mark	Town of Gardner
Mark Lentz	Town of Gardner
Beth Hagen	Town of Gibraltar
Steve Sohns	Town of Gibraltar
Linda Merline	Town of Gibraltar
Theresa Cain-Bieri	Town of Jacksonport
Randy Halstead	Town of Jacksonport
Clyde Hutchinson	Town of Jacksonport
Anastasia Bell	Town of Liberty Grove
John Lowry	Town of Liberty Grove

### APPENDIX D: PUBLIC INPUT SURVEY – QUESTION RESULTS

Results from the “Survey of Transportation Needs for Door County” are provided in this appendix. This survey, available both online and in hard-copy to the public from April 24th to May 15th, 2020, received a total of 95 responses. Of these responses, 75 were anonymous and 20 gave their contact information.

For Questions 1 – 12, respondents were given the option to check an “other” category and leave comments. Question 17 was a “comment only” question. These comments are summarized or quoted verbatim where appropriate, in Appendix E. Also, for Questions 8 – 10, some of the transportation types are abbreviated for this appendix, as shown below, in order to make the charts more legible and fit all on one page.

- Door 2 Door Rides, shared-ride taxi service = D2D
- ADRC Bus/Van Service = ADRC
- Door-Tran
- Sunshine House
- Sister Bay Shuttle Service = Sister Bay Shuttle
- Non-Emergency Medical Transportation provided by MTM, Inc. = NEMT
- Private Taxi Company = Private Taxi
- Uber, Lyft, etc.
- Car/Van Pool, including riding with non-household friend or family = Car/Van Pool
- Drive solo or ride with household members(s) = Drive Solo
- Other (please specify below) = Other

## Door County Coordinated Public Transportation Plan 2021-2024

Q1: Please check below all that apply. (Answered: 95, Skipped: 0)

	I AM FAMILIAR WITH THIS TRANSPORTATION TYPE OR SERVICE	I CURRENTLY USE THIS TRANSPORTATION TYPE OR SERVICE	I WOULD USE THIS TRANSPORTATION TYPE OR SERVICE IF IT WERE AVAILABLE TO ME	TOTAL RESPONDENTS
Door 2 Door Rides (D2D), shared-ride taxi service	92.39% 85	10.87% 10	6.52% 6	92
ADRC Bus/Van Service	94.32% 83	11.36% 10	5.68% 5	88
Door-Tran	96.51% 83	6.98% 6	5.81% 5	86
Sunshine House	96.05% 73	0.00% 0	5.26% 4	76
Sister Bay Shuttle Service	89.36% 42	8.51% 4	12.77% 6	47
Non-Emergency Medical Transportation (NEMT) provided by MTM, Inc.	94.87% 37	10.26% 4	5.13% 2	39
Private Taxi Company	95.83% 69	8.33% 6	5.56% 4	72
Uber, Lyft, etc.	90.00% 63	8.57% 6	14.29% 10	70
Car/Van Pool, including with non-household friend or family	87.50% 49	21.43% 12	8.93% 5	56
Drive solo or ride with members(s)	58.62% 51	64.37% 56	6.90% 6	87
Other (please specify below):*	70.00% 7	40.00% 4	10.00% 1	10

\*See Appendix E for comments.

## Door County Coordinated Public Transportation Plan 2021-2024

**Q2:** What days of the week do you **currently use** the transportation types or services listed below? Please check below all that apply.

(Answered: 85, Skipped: 10)

	SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	TOTAL RESPONDENTS
Door 2 Door Rides (D2D), shared-ride taxi service	60.00% 6	80.00% 8	90.00% 9	80.00% 8	70.00% 7	70.00% 7	60.00% 6	10
Aging and Disability Resource Center (ADRC) Service	0.00% 0	100.00% 5	80.00% 4	80.00% 4	80.00% 4	100.00% 5	0.00% 0	5
Door Tran	20.00% 1	60.00% 3	60.00% 3	60.00% 3	60.00% 3	100.00% 5	20.00% 1	5
Sunshine House	0.00% 0	100.00% 1	100.00% 1	100.00% 1	100.00% 1	100.00% 1	0.00% 0	1
Sister Bay Shuttle Service	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	100.00% 1	1
Non-Emergency Medical Transportation (NEMT) provided by MTM, Inc.	0.00% 0	100.00% 1	100.00% 1	100.00% 1	100.00% 1	100.00% 1	0.00% 0	1
Private Taxi Company	33.33% 1	66.67% 2	100.00% 3	100.00% 3	100.00% 3	66.67% 2	33.33% 1	3
Uber, Lyft, etc.	75.00% 3	25.00% 1	25.00% 1	25.00% 1	25.00% 1	25.00% 1	75.00% 3	4
Car/Van Pool, including riding with non-friend or family	71.43% 10	42.86% 6	42.86% 6	50.00% 7	42.86% 6	50.00% 7	71.43% 10	14
Drive solo or ride with household members(s)	90.91% 70	90.91% 70	90.91% 70	93.51% 72	90.91% 70	93.51% 72	89.61% 69	77
Other (please specify below):*	100.00% 2	2						

\*See Appendix E for comments.

## Door County Coordinated Public Transportation Plan 2021-2024

**Q3:** What days of the week would you use the transportation types or services listed below **if** they were available to you? Please check below all that apply. (Answered: 47, Skipped: 48)

	SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	TOTAL RESPONDENTS
Door 2 Door Rides (D2D), shared-ride taxi service	80.00% 8	80.00% 8	70.00% 7	70.00% 7	70.00% 7	70.00% 7	80.00% 8	10
Aging and Disability Resource Center (ADRC) Service	37.50% 3	62.50% 5	62.50% 5	75.00% 6	62.50% 5	62.50% 5	37.50% 3	8
Door-Tran	57.14% 4	42.86% 3	42.86% 3	42.86% 3	28.57% 2	57.14% 4	57.14% 4	7
Sunshine House	50.00% 1	100.00% 2	50.00% 1	50.00% 1	50.00% 1	50.00% 1	50.00% 1	2
Sister Bay Shuttle Service	100.00% 4	75.00% 3	75.00% 3	75.00% 3	75.00% 3	75.00% 3	100.00% 4	4
Non-Emergency Medical Transportation (NEMT) provided by MTM, Inc.	66.67% 2	33.33% 1	33.33% 1	66.67% 2	33.33% 1	33.33% 1	66.67% 2	3
Private Taxi Company	85.71% 6	71.43% 5	71.43% 5	71.43% 5	85.71% 6	85.71% 6	85.71% 6	7
Uber, Lyft, etc.	88.89% 8	55.56% 5	55.56% 5	55.56% 5	55.56% 5	88.89% 8	100.00% 9	9
Car/Van Pool, including riding with non-friend or family	80.00% 8	90.00% 9	90.00% 9	90.00% 9	80.00% 8	80.00% 8	80.00% 8	10
Drive solo or ride with household members(s)	100.00% 34	94.12% 32	94.12% 32	94.12% 32	97.06% 33	97.06% 33	97.06% 33	34
Other (please specify below)*	66.67% 2	100.00% 3	100.00% 3	100.00% 3	100.00% 3	100.00% 3	66.67% 2	3

\*See Appendix E for comments.

## Door County Coordinated Public Transportation Plan 2021-2024

**Q4:** At what times do you **currently use** the transportation types or services listed below? Please check below all that apply.

(Answered: 78, Skipped: 17)

	12AM-6AM	6AM-8AM	8AM-11AM	11AM-2PM	2PM-5PM	5PM-7PM	7PM-9PM	9PM-12AM	TOTAL RESPONDENTS
Door 2 Door Rides (D2D), shared-ride taxi service	11.11% 1	33.33% 3	77.78% 7	77.78% 7	66.67% 6	55.56% 5	33.33% 3	22.22% 2	9
Aging and Disability Resource Center (ADRC) Service	0.00% 0	0.00% 0	50.00% 4	75.00% 6	62.50% 5	0.00% 0	0.00% 0	0.00% 0	8
Door-Tran	0.00% 0	50.00% 1	50.00% 1	100.00% 2	100.00% 2	50.00% 1	0.00% 0	0.00% 0	2
Sunshine House	0.00% 0	100.00% 1	100.00% 1	100.00% 1	100.00% 1	0.00% 0	0.00% 0	0.00% 0	1
Sister Bay Shuttle Service	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	100.00% 1	100.00% 1	1
Non-Emergency Medical Transportation (NEMT) by MTM, Inc.	0.00% 0	0.00% 0	100.00% 2	50.00% 1	100.00% 2	50.00% 1	0.00% 0	0.00% 0	2
Private Taxi Company	66.67% 2	33.33% 1	66.67% 2	66.67% 2	100.00% 3	100.00% 3	100.00% 3	100.00% 3	3
Uber, Lyft, etc.	66.67% 2	0.00% 0	0.00% 0	0.00% 0	33.33% 1	33.33% 1	66.67% 2	100.00% 3	3
Car/Van Pool, including riding with non-household friend or family	10.00% 1	40.00% 4	40.00% 4	50.00% 5	60.00% 6	50.00% 5	40.00% 4	20.00% 2	10
Drive solo or ride with household members(s)	27.27% 18	75.76% 50	77.27% 51	80.30% 53	89.39% 59	80.30% 53	69.70% 46	39.39% 26	66
Other (please specify)*	50.00% 1	100.00% 2	100.00% 2	100.00% 2	100.00% 2	100.00% 2	50.00% 1	50.00% 1	2

\*See Appendix E for comments.

## Door County Coordinated Public Transportation Plan 2021-2024

**Q5:** At what times would you use the transportation types or services listed below **if** they were available to you? Please check below all that apply.  
(Answered: 44, Skipped: 51)

	12AM-6AM	6AM-8AM	8AM-11AM	11AM-2PM	2PM-5PM	5PM-7PM	7PM-9PM	9PM-12AM	TOTAL RESPONDENTS
Door 2 Door Rides (D2D), shared-ride taxi service	50.00% 3	50.00% 3	66.67% 4	66.67% 4	66.67% 4	50.00% 3	50.00% 3	66.67% 4	6
Aging and Disability Resource Center (ADRC) Service	0.00% 0	0.00% 0	100.00% 1	100.00% 1	100.00% 1	0.00% 0	0.00% 0	0.00% 0	1
Door-Tran	50.00% 1	100.00% 2	2						
Sunshine House	0.00% 0	0							
Sister Bay Shuttle Service	100.00% 1	1							
Non-Emergency Medical Transportation (NEMT) by MTM, Inc.	100.00% 1	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	100.00% 1	100.00% 1	1
Private Taxi Company	60.00% 3	60.00% 3	60.00% 3	60.00% 3	60.00% 3	60.00% 3	80.00% 4	80.00% 4	5
Uber, Lyft, etc.	50.00% 5	40.00% 4	40.00% 4	40.00% 4	40.00% 4	50.00% 5	70.00% 7	100.00% 10	10
Car/Van Pool, including riding with non-household or family	25.00% 2	75.00% 6	87.50% 7	75.00% 6	87.50% 7	75.00% 6	50.00% 4	37.50% 3	8
Drive solo or ride with household members(s)	30.77% 8	84.62% 22	92.31% 24	88.46% 23	84.62% 22	84.62% 22	80.77% 21	38.46% 10	26
Other (please specify below)*	20.00% 1	80.00% 4	80.00% 4	80.00% 4	100.00% 5	100.00% 5	40.00% 2	20.00% 1	5

\*See Appendix E for comments.

## Door County Coordinated Public Transportation Plan 2021-2024

**Q6:** For the transportation types or services listed below that you **currently use**, for what purpose do you use them? Please check below all that apply. (Answered: 84, Skipped: 11)

	<b>PAID OR VOLUNTEER</b>	<b>EDUCATION / SCHOOL</b>	<b>MEDICAL RELATED APPOINTMENTS</b>	<b>SHOPPING</b>	<b>SOCIAL</b>	<b>TOTAL RESPONDENTS</b>
Door 2 Door Rides (D2D), shared-ride taxi service	50.00% 5	0.00% 0	70.00% 7	70.00% 7	60.00% 6	10
Aging and Disability Resource Center Bus/Van Service	37.50% 3	0.00% 0	75.00% 6	62.50% 5	75.00% 6	8
Door-Tran	50.00% 3	16.67% 1	16.67% 1	0.00% 0	33.33% 2	6
Sunshine House	100.00% 1	100.00% 1	100.00% 1	100.00% 1	100.00% 1	1
Sister Bay Shuttle Service	0.00% 0	0.00% 0	0.00% 0	0.00% 0	100.00% 2	2
Non-Emergency Medical Transportation provided by MTM, Inc.	0.00% 0	0.00% 0	100.00% 2	0.00% 0	0.00% 0	2
Private Taxi Company	60.00% 3	0.00% 0	60.00% 3	20.00% 1	40.00% 2	5
Uber, Lyft, etc.	25.00% 1	0.00% 0	0.00% 0	0.00% 0	100.00% 4	4
Car/Van Pool, including riding with non-friend or family	66.67% 8	16.67% 2	25.00% 3	41.67% 5	100.00% 12	12
Drive solo or ride with household members(s)	80.56% 58	36.11% 26	88.89% 64	95.83% 69	90.28% 65	72
Other (please specify below)*	66.67% 2	0.00% 0	33.33% 1	100.00% 3	66.67% 2	3

\*See Appendix E for comments.

## Door County Coordinated Public Transportation Plan 2021-2024

**Q7:** For the transportation types or services listed below that you would use, for what purpose would you use them **if** they were available to you? Please check below all that apply. (Answered: 44, Skipped: 51)

	<b>PAID OR VOLUNTEER WORK</b>	<b>EDUCATION/ SCHOOL</b>	<b>MEDICAL RELATED APPOINTMENTS</b>	<b>SHOPPING</b>	<b>SOCIAL</b>	<b>TOTAL RESPONDEN TS</b>
Door 2 Door Rides (D2D), shared-ride taxi service	50.00% 4	37.50% 3	62.50% 5	62.50% 5	87.50% 7	8
Aging and Disability Resource Center Bus/Van Service	50.00% 2	25.00% 1	75.00% 3	100.00% 4	75.00% 3	4
Door-Tran	66.67% 4	50.00% 3	83.33% 5	83.33% 5	83.33% 5	6
Sunshine House	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0
Sister Bay Shuttle Service	50.00% 1	50.00% 1	50.00% 1	100.00% 2	100.00% 2	2
Non-Emergency Medical Transportation provided by MTM, Inc.	50.00% 1	0.00% 0	100.00% 2	0.00% 0	0.00% 0	2
Private Taxi Company	44.44% 4	33.33% 3	55.56% 5	44.44% 4	77.78% 7	9
Uber, Lyft, etc.	33.33% 4	25.00% 3	33.33% 4	41.67% 5	100.00% 12	12
Car/Van Pool, including riding with non-friend or family	58.33% 7	25.00% 3	41.67% 5	75.00% 9	75.00% 9	12
Drive solo or ride with household members(s)	74.19% 23	41.94% 13	90.32% 28	96.77% 30	83.87% 26	31
Other (please specify below)*	50.00% 1	0.00% 0	50.00% 1	100.00% 2	100.00% 2	2

\*See Appendix E for comments.

## Door County Coordinated Public Transportation Plan 2021-2024

**Q8:** For the transportation types or services listed below that you currently use, where are your most commonly visited destination areas? Please check below all that apply. (Answered: 85, Skipped: 10)

	BRUSSELS, MAPLEWOOD, FORESTVILLE	TOWN OF STURGEON BAY (SOUTH OF THE CANAL), LITTLE STURGEON	WITHIN CITY OF STURGEON BAY	VALMY, INSTITUTE, TOWN OF SEVASTOPOL, TOWN OF STURGEON BAY (NORTH OF THE CANAL)	BAILEYS HARBOR, JACKSONPORT	JUDDVILLE, EGG HARBOR, CARLSVILLE	SISTER BAY, EPHRAIM, FISH CREEK	ELLISON BAY, GILLS ROCK, NORTHPORT	WITHIN WASHINGTON ISLAND	OTHER (PLEASE SPECIFY BELOW)	TOTAL RESPONDENTS
D2D	7.14% 1	28.57% 4	92.86% 13	21.43% 3	21.43% 3	7.14% 1	21.43% 3	0.00% 0	7.14% 1	14.29% 2	14
ADRC	0.00% 0	0.00% 0	100.00% 9	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	9
Door-Tran	20.00% 1	40.00% 2	80.00% 4	20.00% 1	40.00% 2	40.00% 2	40.00% 2	40.00% 2	40.00% 2	40.00% 2	5
Sunshine House	100.00% 1	100.00% 1	100.00% 1	100.00% 1	100.00% 1	100.00% 1	100.00% 1	0.00% 0	0.00% 0	0.00% 0	1
Sister Bay Shuttle	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	100.00% 1	0.00% 0	0.00% 0	0.00% 0	1
NEMT	33.33% 1	33.33% 1	66.67% 2	33.33% 1	33.33% 1	33.33% 1	66.67% 2	33.33% 1	33.33% 1	0.00% 0	3
Private Taxi	25.00% 1	0.00% 0	50.00% 2	0.00% 0	25.00% 1	25.00% 1	25.00% 1	25.00% 1	25.00% 1	0.00% 0	4
Uber, Lyft, etc.	0.00% 0	0.00% 0	0.00% 0	0.00% 0	66.67% 2	66.67% 2	100.00% 3	66.67% 2	33.33% 1	0.00% 0	3
Car/Van Pool	16.67% 2	50.00% 6	66.67% 8	16.67% 2	41.67% 5	25.00% 3	50.00% 6	33.33% 4	16.67% 2	41.67% 5	12
Drive solo	38.03% 27	46.48% 33	92.96% 66	39.44% 28	30.99% 22	39.44% 28	33.80% 24	22.54% 9	12.68% 9	19.72% 14	71
Other*	0.00% 0	50.00% 1	50.00% 1	50.00% 1	50.00% 1	50.00% 1	0.00% 0	0.00% 0	0.00% 0	50.00% 1	2

\*See Appendix E for comments.

## Door County Coordinated Public Transportation Plan 2021-2024

**Q9:** For the transportation types or services listed below that you would use **if** they were available to you, where would be your most commonly visited destination areas? Please check below all that apply. (Answered: 47, Skipped: 48)

	BRUSSELS, MAPLEWOOD, FORESTVILLE	TOWN OF STURGEON BAY (SOUTH OF THE CANAL), LITTLE STURGEON	WITHIN CITY OF STURGEON BAY	INSTITUTE, TOWN OF SEVASTOPOL, TOWN OF STURGEON BAY (NORTH OF THE	BAILEYS HARBOR, JACKSONPORT	JUDDVILLE, EGG HARBOR, CARLSVILLE	SISTER BAY, EPHRAIM, FISH CREEK	ELLISON BAY, GILLS ROCK, NORTHPORT	WITHIN WASHINGTON ISLAND	OTHER (PLEASE SPECIFY BELOW)	TOTAL RESPONDENTS
D2D	33.33% 4	25.00% 3	75.00% 9	25.00% 3	25.00% 3	25.00% 3	33.33% 4	16.67% 2	0.00% 0	0.00% 0	12
ADRC	20.00% 1	40.00% 2	100.00% 5	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	5
Door-Tran	50.00% 3	50.00% 3	100.00% 6	66.67% 4	50.00% 3	50.00% 3	66.67% 4	50.00% 3	33.33% 2	33.33% 2	6
Sunshine House	50.00% 1	50.00% 1	100.00% 2	50.00% 1	50.00% 1	50.00% 1	50.00% 1	50.00% 1	0.00% 0	0.00% 0	2
Sister Bay Shuttle	0.00% 0	0.00% 0	0.00% 0	0.00% 0	25.00% 1	0.00% 0	100.00% 4	0.00% 0	0.00% 0	0.00% 0	4
NEMT	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	100.00% 1	0.00% 0	0.00% 0	0.00% 0	1
Private Taxi	40.00% 2	40.00% 2	80.00% 4	80.00% 4	60.00% 3	60.00% 3	60.00% 3	40.00% 2	20.00% 1	0.00% 0	5
Uber, Lyft, etc.	30.00% 3	30.00% 3	50.00% 5	30.00% 3	40.00% 4	40.00% 4	60.00% 6	30.00% 3	30.00% 3	0.00% 0	10
Car/Van Pool	45.45% 5	45.45% 5	72.73% 8	36.36% 4	54.55% 6	54.55% 6	45.45% 5	27.27% 3	18.18% 2	27.27% 3	11
Drive solo	39.29% 11	57.14% 16	96.43% 27	42.86% 12	39.29% 11	42.86% 12	39.29% 11	32.14% 9	17.86% 5	21.43% 6	28
Other*	50.00% 2	75.00% 3	75.00% 3	75.00% 3	75.00% 3	75.00% 3	50.00% 2	50.00% 2	25.00% 1	50.00% 2	4

\*See Appendix E for comments.

## Door County Coordinated Public Transportation Plan 2021-2024

**Q10:** I would use the transportation types or services listed below more or would start using them if (please check below all that apply):

(Answered: 37, Skipped: 58)

	THERE WAS WHEELCHAIR ACCESSIBILITY	THEY WERE MORE AFFORDABLE	THEY WERE MORE RELIABLE	THEY COULD BE SCHEDULED THROUGH AN APP OR WEBSITE AND NOT JUST BY PHONE	THERE WAS A CENTRALIZED DISPATCH SERVICE: ONE CALL WILL CONNECT MY NEED WITH AN AVAILABLE PROVIDER	I QUALIFIED FOR THE SERVICES AVAILABLE IN MY AREA	I KNEW THEY WERE AVAILABLE TO ME	THEY WOULD SAVE ENOUGH MONEY (EX: SAVE ON GAS OR CAR MAINTENANCE) TO OFFSET ANY INCONVENIENCE	OTHER (PLEASE SPECIFY BELOW)	TOTAL RESPONDENTS
D2D	12.50% 3	12.50% 3	33.33% 8	33.33% 8	41.67% 10	20.83% 5	20.83% 5	45.83% 11	8.33% 2	24
ADRC	20.00% 3	20.00% 3	6.67% 1	20.00% 3	46.67% 7	46.67% 7	40.00% 6	33.33% 5	0.00% 0	15
Door-Tran	15.38% 2	15.38% 2	23.08% 3	30.77% 4	30.77% 4	30.77% 4	23.08% 3	15.38% 2	15.38% 2	13
Sunshine House	0.00% 0	0.00% 0	33.33% 1	0.00% 0	33.33% 1	0.00% 0	33.33% 1	0.00% 0	0.00% 0	3
Sister Bay Shuttle	20.00% 1	0.00% 0	0.00% 0	40.00% 2	0.00% 0	60.00% 3	40.00% 2	20.00% 1	20.00% 1	5
NEMT	25.00% 2	12.50% 1	12.50% 1	37.50% 3	37.50% 3	25.00% 2	25.00% 2	12.50% 1	25.00% 2	8
Private Taxi Company	18.18% 2	45.45% 5	27.27% 3	45.45% 5	45.45% 5	27.27% 3	45.45% 5	45.45% 5	0.00% 0	11
Uber, Lyft, etc.	9.09% 1	36.36% 4	45.45% 5	45.45% 5	36.36% 4	18.18% 2	81.82% 9	45.45% 5	0.00% 0	11
Car/Van Pool	8.33% 1	8.33% 1	16.67% 2	16.67% 2	41.67% 5	16.67% 2	25.00% 3	50.00% 6	8.33% 1	12
Other*	--	--	--	--	--	--	--	--	--	--

\*See Appendix E for comments.

## Door County Coordinated Public Transportation Plan 2021-2024

**Q11:** Which of the following do you use most often to obtain information? Please check below all that apply. (Answered: 88, Skipped: 7)

ANSWER CHOICES	% RESPONSES	# RESPONSES
Apps or Websites	78.41%	69
Social Media / Facebook, etc.	59.09%	52
Paper media, brochures, etc.	42.05%	37
Call organizations	23.86%	21
Friends and family	62.50%	55
Other (please specify below)*	4.55%	4
Total Respondents	100.00%	88

*\*See Appendix E for comments*

**Q12:** Would you consider using a transportation service that operates on a fixed schedule with bus stops where an advance reservation is not required, if it was available? (Answered: 87, Skipped: 8)

ANSWER CHOICES	% RESPONSES	# RESPONSES
Yes	37.93%	33
No	29.89%	26
Maybe (please enter comment below)*	32.18%	28
Total	100.00%	87

*\*See Appendix E for comments*

**Q13:** What is your age category? (Answered: 93, Skipped: 2)

<b>ANSWER CHOICES</b>	<b>% RESPONSES</b>	<b># RESPONSES</b>
15-22	0.00%	0
23-34	9.68%	9
35-44	10.75%	10
45-54	24.73%	23
55-64	25.81%	24
65-74	13.98%	13
75-84	12.90%	12
85-94	1.08%	1
95+	1.08%	1
Total	100.00%	93

**Q14:** Where do you normally reside/stay in Door County? (Answered: 92, Skipped: 3)

<b>ANSWER CHOICES</b>	<b>% RESPONSES</b>	<b># RESPONSES</b>
Brussels, Maplewood, Forestville	13.04%	12
Town of Sturgeon Bay (south of the canal), Little Sturgeon	4.35%	4
Within City of Sturgeon Bay	45.65%	42
Valmy, Institute, Town of Sevastopol, Town of Sturgeon Bay (north of the canal)	8.70%	8
Baileys Harbor, Jacksonport	11.96%	11
Juddville, Egg Harbor, Carlsville	1.09%	1
Sister Bay, Ephraim, Fish Creek	9.78%	9
Ellison Bay, Gills Rock, Northport	3.26%	3
Within Washington Island	2.17%	2
Total	100.00%	92

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**Q15:** Which of the following applies to you? (Please select all that apply.) (Answered: 94, Skipped: 1)

ANSWER CHOICES	% RESPONSES	# RESPONSES
Employed - Paid or Volunteer Work Outside of Home	72.34%	68
Employed – Paid or Volunteer Work Inside Home	9.57%	9
Employed seasonally or expecting to find or return to seasonal employment	3.19%	3
Unemployed (Temporary due to COVID-19)	4.26%	4
Unemployed (Looking for New Job)	0.00%	0
Homemaker	4.26%	4
Student	2.13%	2
Retired	25.53%	24
Veteran	4.26%	4
Individual with a Disability	7.45%	7
Total Respondents	100.00%	94

**Q16:** Do you require the use of a cane, walker, wheelchair, and/or another mobility device to help you get around? (Answered: 92, Skipped: 3)

Answer Choices	% Responses	# Responses
Yes	3.26%	3
No	88.04%	81
Sometimes	8.70%	8

**Q17:** Thank you for taking time to provide your input. If you have any additional comments please list them here: (Answered 20, Skipped 75) (See Appendix E for comments.)

**APPENDIX E: PUBLIC INPUT SURVEY – COMMENTS**

Below are the comments given for all questions where commenting was an option (Questions 1 – 12 and 17). These comments have been summarized whenever possible. More detailed comments are quoted verbatim, shown in italics, with no corrections made for spelling errors, punctuation, etc.

**Q1:** Please check below all that apply.

- I am familiar with this transportation type or service.
- I currently use this transportation type or service
- I would use this transportation type or service if it were available to me

Comments:

- (2) public transportation (like a bus)
- *Friends*
- *volunteer driver*
- *siter provides transportation*
- *Bicycling*
- *Never heard of Door Tran - don't apply left blank*

**Q2:** What days of the week do you currently use the transportation types or services listed below? Please check below all that apply.

Comments:

- *none*
- *All driving is solo*
- *I use these types of transportation for my clients at work who are mostly elderly or don't have their own transportation. I have my own care but WOULD you public transportation if it was available, affordable and accessible.*
- *Walk*
- *ADRC bus when sister cannot*
- *Bicycling*
- *Except now, i'm not going out more than 2x/week for food.*
- *Car pooling happens irregularly, not by the day of the week*
- *Currently drive solo when needed, but future may be different*

**Q3:** What days of the week would you use the transportation types or services listed below if they were available to you? Please check below all that apply.

Comments:

- (2) public bus with daily year-round schedule
- *Bicycling*
- *Currently drive solo when necessary. Would use other transportation if it becomes necessary*
- *It would depend on the type of errand or work schedule.*
- *None*

**Q4:** At what times do you currently use the transportation types or services listed below? Please check below all that apply.

Comments:

- *varies*
- *none---i am a driver AS NEEDED*
- *I would use all of these at various times throughout the day and night for my clients and family if they were affordable, accessible, and available to all, but what's needed is public transportation, like a bus*
- *sister*
- *Bicycling*
- *Under normal circumstances*

**Q5:** At what times would you use the transportation types or services listed below if they were available to you? Please check below all that apply.

Comments:

- *all times, depending on work, shopping, school schedules*
- *Public transport like bus routes for workers*
- *sister*
- *Bicycling*

**Q6:** For the transportation types or services listed below that you currently use, for what purpose do you use them? Please check below all that apply.

Comments:

- *sister*
- *working 5 days a week*
- *Bicycling*

**Q7:** For the transportation types or services listed below that you would use, for what purpose would you use them if they were available to you? Please check below all that apply.

Comments:

- *sister*
- *Bicycling*
- *All are available to me but I drive myself and/or others*

**Q8:** For the transportation types or services listed below that you currently use, where are your most commonly visited destination areas? Please check below all that apply.

Comments:

- (9) Green Bay
- (2) Algoma
- *Different cities, where family is*
- *Bicycling*
- *Brown County*
- *Madison*
- *Kewaunee*

**Q9:** For the transportation types or services listed below that you would use if they were available to you, where would be your most commonly visited destination areas? Please check below all that apply.

Comments:

- (4) Green Bay
- *My elderly clients, teenagers, clients without private transport, etc., would use them all to work and live in DC and to get to GB*
- *sister*
- *Bicycling*
- *Kewaunee*

**Q10:** I would use the transportation types or services listed below more or would start using them if (please check below all that apply):

Comments:

- *My income was less*
- *I don't know anything about the Sister Bay shuttle or the NEMT.*
- *If some of them drove safer*
- *I would use the ADRC more if they were more available/more days per week*
- *sister*

**Q11:** Which of the following do you use most often to obtain information? Please check below all that apply.

Comments:

- *ADRC newsletter, local paper*
- *tv*
- *radio, tv, internet*
- *Radio- WDOR, no computer or internet*

**Q12:** Would you consider using a transportation service that operates on a fixed schedule with bus stops where an advance reservation is not required, if it was available?

Comments:

- (7) Convenience. Would depend on route and frequency
- (4) Live in country, accessibility would be an issue
- (3) If/when car is not working or cannot drive
- (2 for each below)
  - Maybe
  - No, more convenient to use own car
- *Would depend on cost*
- *COVID-19*

All comments:

- *Only if my apt bldg was a regular stop (Big Hill apts)*
- *I still drive, but in the future may make use of these services*
- *Since we do not live in one of the towns, it would likely require driving to access points for such transportation, but I would consider that.*
- *Would need to work with my schedule*
- *I have my own vehicle no need @ this time.*
- *My kids might*
- *If close to my street (Jefferson), Feels this would be a more efficient way to get people to places*
- *difficult with my variable daily schedule*
- *It's difficult because I work in Sturgeon Bay and live in Baileys Harbor. I also need my car for work and times without a moment's notice or in case there would be an emergency at home. It's more convenient to have my own vehicle.*
- *If our car was out of service.*
- *convenience is important to me*
- *Depends on where I was going and for what reason*
- *I live in the country*
- *I have used Door to Door when my car is not working or for medical appt. when I can't drive.*
- *If I lived in the City of Sturgeon Bay or Village of Egg Harbor or Sister Bay*
- *Depending on cost, location and destinations*
- *Would depend on route and frequency.*
- *COVID-19*
- *Too far out in the country for pick up, and then drop off would also be an issue.*

**Q17:** Thank you for taking time to provide your input. If you have any additional comments please list them here:

Comments:

- (4) Would like county-wide bus or “set schedule” system
  - Trolley to downtown from marina and other visitor centers, residents would use also
- (3) Survey critique – poor formatting, tedious, confusing
- (3) Keep services, grateful for employees/drivers
- (1 for each below)
  - Need more affordability, accessibility, and availability
  - Don’t use any of the services or don’t use regularly

Miscellaneous:

- D2D (1 for each below):
  - meets all needs
  - complaint about drivers
  - will use someday when can’t drive
- ADRC (1 for each below):
  - Don’t use because of limited schedule
  - Need service from Maplewood to ADRC
- Other (1 for each below):
  - Need transportation to and from Green Bay
  - Don't know if any of those listed above compete for riders here in DC.
  - Streamlining efficiencies may be of interest
  - Will need in future
  - Being a dairy farmer, leaves for a tighter schedule.
  - Live in Town of Clay Banks, but was not an option above.

All Comments:

- *Please keep our transportation needs in Door County. Thank you to Pam Busch*
- *"The drivers are very good to me"*
- *I come into town daily to go to lunch daily at ADRC in winter would like to have transportation in Mapelwood so don;t have to drive alone on snowy roads.*
- *If it would ever be feasible, I think that a county wide bus system would be extremely beneficial to locals and visitors alike.*
- *One day when I can no longer drive I would use D2D service.*
- *I work with the elderly, teenagers, and people with assistive devices, many of whom have no transportation that is affordable, accessible, or available to them at the times/locations they need. This is not ok. We need public transportation with a set schedule that operates year round for our locals.*
- *This survey was very poorly made, format wise.*

- *Door to door people are inconsiderate, dirty, drinking, smoking all the time or gambling n let vehicles run no matter if they are parked or not. They let them run for 3 hours even. Their comments are we dont pay for it. Well us taxpayers do n we should not allow it. One other big thing is the who drives drunk n the one who tells everyone about his clients he gives ride to. Is that not a HIPPA violation? Yeah not at all please with this service n I would never recommend anyone to take it for a ride.*
- *Speaking as someone with no disabilities, a limited bus route along major streets would be helpful. Most people without disabilities can easily make it to either Egg Harbor Rd, Maple, Michigan, or the highway. Maybe also Bay shore drive near the shipyards. Buses along those routes could help people move around without using their own vehicles*
- *D2D more than meets my needs therefore don't really consider other providers. Don't use ADRC due to limited schedule. The 30 minute window for D2D can be tricky when trying to schedule trips for each way of the ride.*
- *"i don't know if any of those listed above compete for riders here in DC.*
- *Streamlining efficiencies may be of interest."*
- *This was a tedious survey. I worry about the results.*
- *At this time transportation is not needed for me but I know of others that are dependent on it.*
- *I really don't use these services on a regular basis, but have as indicated above.*
- *Would love to see the City of Sturgeon Bay provide a free trolley for marina and visitor use to shuttle to "essential businesses" and the downtown areas. Feel as though residents would take advantage as well. Fulfilling two needs with one service.*
- *I serve people who need creative transportation solutions so the more I know, the better I can serve.*
- *Transportation to and from Green Bay*
- *Very confusing survey. Currently can drive solo, but will be having knees replaced in the future and will probably need transportation. Also, deceased husband was in a wheelchair and there was nothing available at the time. That was an extreme hardship. High population of seniors in DC, public transportation at reasonable rate very import going forward.*
- *Also being a dairy farmer, leaves for a tighter schedule.*
- *I live in the Town of Clay Banks, but it was not an option above.*

**APPENDIX F: PUBLIC INPUT SURVEY – QUESTION RESULTS BY TRANSPORTATION TYPE**

Questions 1 – 10 of the “Survey of Transportation Needs for Door County” asked about the 10 types of transportation listed below. Question 1 asked about familiarity, usage, and potential usage of the 10 types. Questions 2 – 9 asked about the where, when, and why for usage or potential usage of the 10 types. Question 10 asked about potential reasons for respondents to start using or use more of the nine shared transportation-types, excluding “driving solo.”

**Transportation Types:**

- Door 2 Door Rides (D2D), shared-ride taxi service
- Aging and Disability Resource Center (ADRC) Bus/Van Service
- Door-Tran
- Sunshine House
- Sister Bay Shuttle Service
- Non-Emergency Medical Transportation (NEMT) provided by MTM, Inc.
- Private Taxi Company
- Uber, Lyft, etc.
- Car/Van Pool, including riding with non-household friend or family
- Drive solo or ride with household members(s)

Responses to these question have been summarized below. After each question, the number of times a response was checked is listed in parentheses after the response, in order of most frequently checked to least frequently checked.

**Door 2 Door Rides (D2D), shared-ride taxi service**

**D2D Q1:** Please check below all that apply. (92 respondents)

- (85) I am familiar with this transportation type or service.
- (10) I currently use this transportation type or service.
- (6) I would use this transportation type or service if it were available to me.

**D2D Q2:** What days of the week do you currently use the transportation types or services listed below? Please check below all that apply. (10 respondents)

- (9) Tuesday
- (8) Monday, Wednesday
- (7) Thursday, Friday
- (6) Sunday, Saturday

**D2D Q3:** What days of the week would you use the transportation types or services listed below if they were available to you? Please check below all that apply. (10 respondents)

- (8) Sunday, Monday, Saturday
- (7) Tuesday, Wednesday, Thursday, Friday

**D2D Q4:** At what times do you currently use the transportation types or services listed below? Please check below all that apply. (9 respondents)

- (7) 8am-11 am, 11am-2pm
- (6) 2pm-5pm
- (5) 5pm-7pm
- (3) 6am-8am, 7pm-9pm
- (2) 9pm-12am
- (1) 12am-6am

**D2D Q5:** At what times would you use the transportation types or services listed below if they were available to you? Please check below all that apply. (6 respondents)

- (4) 8am-11am, 11am-2pm, 2pm-5pm, 9pm-12am
- (3) 12am-6am, 6am-8am, 5pm-7pm, 7pm-9pm

**D2D Q6:** For the transportation types or services listed below that you currently use, for what purpose do you use them? Please check below all that apply. (8 respondents)

- (7) Medical Related Appointments, Shopping
- (6) Social
- (5) Paid or Volunteer Work

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**D2D Q7:** At what times would you use the transportation types or services listed below if they were available to you? Please check below all that apply. (10 respondents)

- (7) Social
- (5) Medical Related Appointments, Shopping
- (4) Paid or Volunteer Work
- (3) Education/School

**D2D Q8:** For the transportation types or services listed below that you currently use, where are your most commonly visited destination areas? Please check below all that apply. (14 respondents)

- (13) Within City of Sturgeon Bay
- (4) Town of Sturgeon Bay (south of the canal), Little Sturgeon
- (3 times for each below)
  - Valmy, Institute, Town of Sevastopol, Town of Sturgeon Bay (north of the canal)
  - Baileys Harbor, Jacksonport
  - Sister Bay, Ephraim, Fish Creek
- (2) Other (please specify below)
- (1 for each below)
  - Brussels, Maplewood, Forestville
  - Within Washington Island
  - Juddville, Egg Harbor, Carlsville

**D2D Q9:** For the transportation types or services listed below that you would use if they were available to you, where would be your most commonly visited destination areas? Please check below all that apply. (12 respondents)

- (9) Within City of Sturgeon Bay
- (4 for each below)
  - Brussels, Maplewood, Forestville
  - Sister Bay, Ephraim, Fish Creek
- (3 for each below)
  - Town of Sturgeon Bay (south of the canal), Little Sturgeon
  - Valmy, Institute, Town of Sevastopol, Town of Sturgeon Bay (north of the canal)
  - Baileys Harbor, Jacksonport
  - Juddville, Egg Harbor, Carlsville
- (2) Ellison Bay, Gills Rock, Northport

**D2D Q10:** I would use the transportation types or services listed below more or would start using them if (please check below all that apply): (24 Respondents)

- (11) They would save enough money (ex: save on gas or car maintenance) to offset any inconvenience
- (10) There was a centralized dispatch service: one call will connect my need with an available provider
- (8 for each below)
  - They were more reliable
  - They could be scheduled through an app or website and not just by phone
- (5 for each below)
  - I qualified for the services available in my area
  - I knew they were available me
- (3 for each below)
  - There was wheelchair accessibility
  - They were more affordable
- (2) Other (please specify below)

**Aging and Disability Resource Center (ADRC) Bus/Van Service**

**ADRC Q1:** Please check below all that apply. (88 respondents)

- (83) I am familiar with this transportation type or service.
- (10) I currently use this transportation type or service.
- (5) I would use this transportation type or service if it were available to me.

**ADRC Q2:** What days of the week do you currently use the transportation types or services listed below? Please check below all that apply. (8 respondents)

- (5) Monday, Friday
- (4) Tuesday, Wednesday, Thursday

**ADRC Q3:** What days of the week would you use the transportation types or services listed below if they were available to you? Please check below all that apply. (8 respondents)

- (6) Wednesday
- (5) Monday, Tuesday, Thursday, Friday
- (3) Sunday, Saturday

**ADRC Q4:** At what times do you currently use the transportation types or services listed below? Please check below all that apply. (8 respondents)

- (6) 11am-2pm
- (5) 2pm-5pm
- (4) 8am-11am

**ADRC Q5:** At what times would you use the transportation types or services listed below if they were available to you? Please check below all that apply. (1 respondents)

- (1) 8am-11 am, 11am-2pm, 2pm-5pm

**ADRC Q6:** For the transportation types or services listed below that you currently use, for what purpose do you use them? Please check below all that apply. (8 respondents)

- (6) Medical Related Appointments, Social
- (5) Shopping
- (3) Paid or Volunteer Work

**ADRC Q7:** At what times would you use the transportation types or services listed below if they were available to you? Please check below all that apply. (4 respondents)

- (4) Shopping
- (3) Medical Related Appointments, Social
- (2) Paid or Volunteer Work
- (1) Education/School

**ADRC Q8:** For the transportation types or services listed below that you currently use, where are your most commonly visited destination areas? Please check below all that apply. (9 respondents)

- (9) Within City of Sturgeon Bay

**ADRC Q9:** For the transportation types or services listed below that you would use if they were available to you, where would be your most commonly visited destination areas? Please check below all that apply. (5 respondents)

- (5) Within City of Sturgeon Bay
- (2) Town of Sturgeon Bay (south of the canal), Little Sturgeon
- (1) Brussels, Maplewood, Forestville

**ADRC Q10:** I would use the transportation types or services listed below more or would start using them if (please check below all that apply): (15 Respondents)

- (7 for each below)
  - There was a centralized dispatch service: one call will connect my need with an available provider
  - I qualified for the services available in my area
- (6) I knew they were available me
- (5) They would save enough money (ex: save on gas or car maintenance) to offset any inconvenience
- (3 for each below)
  - There was wheelchair accessibility
  - They were more affordable
  - They could be scheduled through an app or website and not just by phone
- (2) Other (please specify below)
- (1) They were more reliable

**Door-Tran**

**Door-Tran Q1:** Please check below all that apply. (86 respondents)

- (83) I am familiar with this transportation type or service.
- (6) I currently use this transportation type or service.
- (5) I would use this transportation type or service if it were available to me.

**Door-Tran Q2:** What days of the week do you currently use the transportation types or services listed below? Please check below all that apply. (5 respondents)

- (5) Friday, Saturday
- (3) Monday, Tuesday, Wednesday, Thursday
- (1) Sunday, Saturday

**Door-Tran Q3:** What days of the week would you use the transportation types or services listed below if they were available to you? Please check below all that apply. (7 respondents)

- (4) Sunday, Friday, Saturday
- (3) Monday, Tuesday, Wednesday
- (2) Thursday

**Door-Tran Q4:** At what times do you currently use the transportation types or services listed below? Please check below all that apply. (2 respondents)

- (2) 11am-2pm, 2pm-5pm
- (1) 6am-8am, 8am-11 am, 5pm-7pm

**Door-Tran Q5:** At what times would you use the transportation types or services listed below if they were available to you? Please check below all that apply. (2 respondents)

- (2) 6am-8am, 8am-11 am, 11 am-2pm, 2pm-5pm, 5pm-7pm, 7pm-9pm, 9pm-12am
- (1) 12am-6am

**Door-Tran Q6:** For the transportation types or services listed below that you currently use, for what purpose do you use them? Please check below all that apply. (6 respondents)

- (3) Paid or Volunteer Work
- (2) Social
- (1) Education/School, Medical Related

**Door-Tran Q7:** At what times would you use the transportation types or services listed below if they were available to you? Please check below all that apply. (6 respondents)

- (5) Medical Related Appointments, Shopping, Social
- (4) Paid or Volunteer Work
- (3) Education/School

**Door-Tran Q8:** For the transportation types or services listed below that you currently use, where are your most commonly visited destination areas? Please check below all that apply. (5 respondents)

- (4) Within City of Sturgeon Bay
- (2 for each below)
  - Town of Sturgeon Bay (south of the canal), Little Sturgeon
  - Baileys Harbor, Jacksonport
  - Juddville, Egg Harbor, Carlsville
  - Within Washington Island
  - Sister Bay, Ephraim, Fish Creek
  - Ellison Bay, Gills Rock, Northport
  - Other (please specify below)
- (1 for each below)
  - Brussels, Maplewood, Forestville
  - Valmy, Institute, Town of Sevastopol, Town of Sturgeon Bay (north of the canal)

**Door-Tran Q9:** For the transportation types or services listed below that you would use if they were available to you, where would be your most commonly visited destination areas? Please check below all that apply. (6 respondents)

- (6) Within City of Sturgeon Bay
- (4 for each below)
  - Sister Bay, Ephraim, Fish Creek
  - Valmy, Institute, Town of Sevastopol, Town of Sturgeon Bay (north of the canal)
- (3 for each below)
  - Brussels, Maplewood, Forestville
  - Town of Sturgeon Bay (south of the canal), Little Sturgeon
  - Baileys Harbor, Jacksonport
  - Juddville, Egg Harbor, Carlsville
  - Ellison Bay, Gills Rock, Northport
- (2 for each below)
  - Within Washington Island
  - Other (please specify below)

**Door-Tran Q10:** I would use the transportation types or services listed below more or would start using them if (please check below all that apply): (13 Respondents)

- (4 for each below)
  - They could be scheduled through an app or website and not just by phone
  - There was a centralized dispatch service: one call will connect my need with an available provider
  - I qualified for the services available in my area
- (3 for each below)
  - I knew they were available me
  - They were more reliable
- (2 for each below)
  - There was wheelchair accessibility
  - They were more affordable
  - They would save enough money (ex: save on gas or car maintenance) to offset any inconvenience
  - Other (please specify below)

**Sunshine House (SH)**

**SH Q1:** Please check below all that apply. (76 respondents)

- (73) I am familiar with this transportation type or service.
- (0) I currently use this transportation type or service.
- (4) I would use this transportation type or service if it were available to me.

**SH Q2:** What days of the week do you currently use the transportation types or services listed below? Please check below all that apply. (1 respondents)

- (1) Monday, Tuesday, Wednesday, Thursday, Friday

**SH Q3:** What days of the week would you use the transportation types or services listed below if they were available to you? Please check below all that apply. (2 respondents)

- (2) Monday
- (1) Sunday, Tuesday, Thursday, Friday, Saturday

**SH Q4:** At what times do you currently use the transportation types or services listed below? Please check below all that apply. (1 respondents)

- (1), 6am-8am, 8am-11am, 11am-2pm, 2pm-5pm

**SH Q5:** At what times would you use the transportation types or services listed below if they were available to you? Please check below all that apply. (0 respondents)

- (1) 8am-11 am, 11am-2pm, 2pm-5pm,
- (0) 12am-6am, 6am-8am, 5pm-7pm, 7pm-9pm, 9pm-12am

**SH Q6:** For the transportation types or services listed below that you currently use, for what purpose do you use them? Please check below all that apply. (1 respondents)

- (1) Paid or Volunteer Work, Education / School, Medical Related Appointments, Shopping, Social

**SH Q7:** At what times would you use the transportation types or services listed below if they were available to you? Please check below all that apply. (0 respondents)

**SH Q8:** For the transportation types or services listed below that you currently use, where are your most commonly visited destination areas? Please check below all that apply. (1 respondent)

- (1 for each below)
  - Brussels, Maplewood, Forestville
  - Town of Sturgeon Bay (south of the canal), Little Sturgeon
  - Within City of Sturgeon Bay
  - Valmy, Institute, Town of Sevastopol, Town of Sturgeon Bay (north of the canal)
  - Baileys Harbor, Jacksonport
  - Juddville, Egg Harbor, Carlsville
  - Sister Bay, Ephraim, Fish Creek

**SH Q9:** For the transportation types or services listed below that you would use if they were available to you, where would be your most commonly visited destination areas? Please check below all that apply. (2 respondents)

- (2) Within City of Sturgeon Bay
- (1 for each below)
  - Town of Sturgeon Bay (south of the canal), Little Sturgeon
  - Brussels, Maplewood, Forestville
  - Valmy, Institute, Town of Sevastopol, Town of Sturgeon Bay (north of the canal)
  - Baileys Harbor, Jacksonport
  - Juddville, Egg Harbor, Carlsville
  - Sister Bay, Ephraim, Fish Creek
  - Ellison Bay, Gills Rock, Northport

**SH Q10:** I would use the transportation types or services listed below more or would start using them if (please check below all that apply): (3 Respondents)

- (1 for each below)
  - They were more reliable
  - There was a centralized dispatch service: one call will connect my need with an available provider
  - I knew they were available me

**Sister Bay Shuttle Service (SBSS)**

**SBSS Q1:** Please check below all that apply. (47 respondents)

- (42) I am familiar with this transportation type or service.
- (4) I currently use this transportation type or service.
- (6) I would use this transportation type or service if it were available to me.

**SBSS Q2:** What days of the week do you currently use the transportation types or services listed below? Please check below all that apply. (1 respondents)

- (1) Saturday

**SBSS Q3:** What days of the week would you use the transportation types or services listed below if they were available to you? Please check below all that apply. (4 respondents)

- (4) Sunday, Saturday
- (3) Monday, Tuesday, Wednesday, Thursday, Friday

**SBSS Q4:** At what times do you currently use the transportation types or services listed below? Please check below all that apply. (1 respondents)

- (1) 7pm-9pm, 9pm-12am

**SBSS Q5:** At what times would you use the transportation types or services listed below if they were available to you? Please check below all that apply. (1 respondents)

- (1) 12am-6am, 6am-8am, 8am-11am, 11am-2pm, 2pm-5pm, 5pm-7pm, 7pm-9pm

**SBSS Q6:** For the transportation types or services listed below that you currently use, for what purpose do you use them? Please check below all that apply. (2 respondents)

- (2) Social

**SBSS Q7:** At what times would you use the transportation types or services listed below if they were available to you? Please check below all that apply. (2 respondents)

- (2) Shopping, Social
- (1) Paid or Volunteer Work, Education/School, Medical Related Appointments

**SBSS Q8:** For the transportation types or services listed below that you currently use, where are your most commonly visited destination areas? Please check below all that apply. (9 respondents)

- (1) Sister Bay, Ephraim, Fish Creek

**SBSS Q9:** For the transportation types or services listed below that you would use if they were available to you, where would be your most commonly visited destination areas? Please check below all that apply. (4 respondents)

- (4) Sister Bay, Ephraim, Fish Creek
- (1) Baileys Harbor, Jacksonport

**SBSS Q10:** I would use the transportation types or services listed below more or would start using them if (please check below all that apply): (5 Respondents)

- (3) I qualified for the services available in my area
- (2 for each below)
  - They could be scheduled through an app or website and not just by phone
  - I knew they were available me
- (1 for each below)
  - There was wheelchair accessibility
  - They would save enough money (ex: save on gas or car maintenance) to offset any inconvenience
  - Other (please specify below)

**Non-Emergency Medical Transportation provided by MTM, Inc. (NEMT)**

**NEMT Q1:** Please check below all that apply. (39 respondents)

- (37) I am familiar with this transportation type or service.
- (4) I currently use this transportation type or service.
- (2) I would use this transportation type or service if it were available to me.

**NEMT Q2:** What days of the week do you currently use the transportation types or services listed below? Please check below all that apply. (1 respondents)

- (5) Monday, Tuesday, Wednesday, Thursday, Friday

**NEMT Q3:** What days of the week would you use the transportation types or services listed below if they were available to you? Please check below all that apply. (3 respondents)

- (2) Sunday, Wednesday, Saturday
- (1) Monday, Tuesday, Thursday, Friday

**NEMT Q4:** At what times do you currently use the transportation types or services listed below? Please check below all that apply. (2 respondents)

- (2) 8am-11am, 2pm-5pm
- (1) 11am-2pm, 5pm-7pm

**NEMT Q5:** At what times would you use the transportation types or services listed below if they were available to you? Please check below all that apply. (1 respondent)

- (1) 12am-6am, 7pm-9pm, 9pm-12am

**NEMT Q6:** For the transportation types or services listed below that you currently use, for what purpose do you use them? Please check below all that apply. (2 respondents)

- (2) Medical Related Appointments

**NEMT Q7:** At what times would you use the transportation types or services listed below if they were available to you? Please check below all that apply. (2 respondents)

- (2) Medical Related Appointments
- (1) Paid or Volunteer Work

**NEMT Q8:** For the transportation types or services listed below that you currently use, where are your most commonly visited destination areas? Please check below all that apply. (3 respondents)

- (2 for each below)
  - Within City of Sturgeon Bay
  - Sister Bay, Ephraim, Fish Creek
- (1 for each below)
  - Brussels, Maplewood, Forestville
  - Town of Sturgeon Bay (south of the canal), Little Sturgeon
  - Valmy, Institute, Town of Sevastopol, Town of Sturgeon Bay (north of the canal)
  - Baileys Harbor, Jacksonport
  - Juddville, Egg Harbor, Carlsville
  - Ellison Bay, Gills Rock, Northport
  - Within Washington Island

**NEMT Q9:** For the transportation types or services listed below that you would use if they were available to you, where would be your most commonly visited destination areas? Please check below all that apply. (1 respondents)

- (1) Sister Bay, Ephraim, Fish Creek

**NEMT Q10:** I would use the transportation types or services listed below more or would start using them if (please check below all that apply): (8 Respondents)

- (3 for each below)
  - They could be scheduled through an app or website and not just by phone
  - There was a centralized dispatch service: one call will connect my need with an available provider
- (2 for each below)
  - There was wheelchair accessibility
  - I qualified for the services available in my area
  - I knew they were available me
  - Other (please specify below)
- (1 for each below)
  - They were more affordable
  - They were more reliable
  - They would save enough money (ex: save on gas or car maintenance) to offset any inconvenience

**Private Taxi Company (PTC)**

**PTC Q1:** Please check below all that apply. (72 respondents)

- (69) I am familiar with this transportation type or service.
- (6) I currently use this transportation type or service.
- (4) I would use this transportation type or service if it were available to me.

**PTC Q2:** What days of the week do you currently use the transportation types or services listed below? Please check below all that apply. (3 respondents)

- (3) Tuesday, Wednesday, Thursday
- (2) Monday, Friday
- (1) Sunday, Saturday

**PTC Q3:** What days of the week would you use the transportation types or services listed below if they were available to you? Please check below all that apply. (7 respondents)

- (6) Sunday, Thursday, Friday, Saturday
- (5) Monday, Tuesday, Wednesday

**PTC Q4:** At what times do you currently use the transportation types or services listed below? Please check below all that apply. (3 respondents)

- (3) 2pm-5pm, 5pm-7pm, 7pm-9pm, 9pm-12am
- (2) 12am-6am, 8am-11am, 11am-2pm
- (1) 6am-8am

**PTC Q5:** At what times would you use the transportation types or services listed below if they were available to you? Please check below all that apply. (5 respondents)

- (4) 7pm-9pm, 9pm-12am
- (3) 12am-6am, 6am-8am, 8am-11 am, 11am-2pm, 2pm-5pm, 5pm-7pm

**PTC Q6:** For the transportation types or services listed below that you currently use, for what purpose do you use them? Please check below all that apply. (5 respondents)

- (3) Paid or Volunteer Work, Medical Related Appointments
- (2) Social
- (1) Shopping

**PTC Q7:** At what times would you use the transportation types or services listed below if they were available to you? Please check below all that apply. (9 respondents)

- (7) Social
- (5) Medical Related Appointments
- (4) Paid or Volunteer Work, Shopping
- (3) Education/School

**PTC Q8:** For the transportation types or services listed below that you currently use, where are your most commonly visited destination areas? Please check below all that apply. (4 respondents)

- (2) Within City of Sturgeon Bay
- (1 for each below)
  - Brussels, Maplewood, Forestville
  - Baileys Harbor, Jacksonport
  - Juddville, Egg Harbor, Carlsville
  - Sister Bay, Ephraim, Fish Creek
  - Ellison Bay, Gills Rock, Northport
  - Within Washington Island

**PTC Q9:** For the transportation types or services listed below that you would use if they were available to you, where would be your most commonly visited destination areas? Please check below all that apply. (5 respondents)

- (4 for each below)
  - Within City of Sturgeon Bay
  - Valmy, Institute, Town of Sevastopol, Town of Sturgeon Bay (north of the canal)
- (3 for each below)
  - Baileys Harbor, Jacksonport
  - Juddville, Egg Harbor, Carlsville
  - Sister Bay, Ephraim, Fish Creek
- (2 for each below)
  - Brussels, Maplewood, Forestville
  - Town of Sturgeon Bay (south of the canal), Little Sturgeon
  - Ellison Bay, Gills Rock, Northport
- (1 for each below) Within Washington Island

**PTC Q10:** I would use the transportation types or services listed below more or would start using them if (please check below all that apply): (11 Respondents)

- (5 for each below)
  - They were more affordable
  - They could be scheduled through an app or website and not just by phone
  - There was a centralized dispatch service: one call will connect my need with an available provider
  - I knew they were available to me
  - They would save enough money (ex: save on gas or car maintenance) to offset any inconvenience
  
- (3 for each below)
  - They were more reliable
  - I qualified for the services available in my area
  
- (2) There was wheelchair accessibility

**Uber, Lyft, etc. (UL)**

**UL Q1:** Please check below all that apply. (70 respondents)

- (63) I am familiar with this transportation type or service.
- (6) I currently use this transportation type or service.
- (10) I would use this transportation type or service if it were available to me.

**UL Q2:** What days of the week do you currently use the transportation types or services listed below? Please check below all that apply. (8 respondents)

- (5) Monday, Tuesday, Wednesday, Thursday, Friday
- (3) Sunday, Saturday

**UL Q3:** What days of the week would you use the transportation types or services listed below if they were available to you? Please check below all that apply. (9 respondents)

- (9) Saturday
- (8) Sunday, Friday
- (5) Monday, Tuesday, Wednesday, Thursday

**UL Q4:** At what times do you currently use the transportation types or services listed below? Please check below all that apply. (3 respondents)

- (3) 9pm-12am
- (2) 12am-6am, 7pm-9pm
- (1) 2pm-5pm, 5pm-7pm

**UL Q5:** At what times would you use the transportation types or services listed below if they were available to you? Please check below all that apply. (10 respondents)

- (10) 9pm-12am
- (7) 7pm-9pm
- (5) 12am-6am, 5pm-7pm
- (4) 6am-8am, 8am-11 am, 11am-2pm, 2pm-5pm

**UL Q6:** For the transportation types or services listed below that you currently use, for what purpose do you use them? Please check below all that apply. (4 respondents)

- (4) Social
- (1) Paid or Volunteer Work

**UL Q7:** At what times would you use the transportation types or services listed below if they were available to you? Please check below all that apply. (12 respondents)

- (12) Social
- (5) Shopping
- (4) Paid or Volunteer Work, Medical Related Appointments
- (3) Education/School

**UL Q8:** For the transportation types or services listed below that you currently use, where are your most commonly visited destination areas? Please check below all that apply. (3 respondents)

- (3) Sister Bay, Ephraim, Fish Creek
- (2 for each below)
  - Baileys Harbor, Jacksonport
  - Juddville, Egg Harbor, Carlsville
  - Ellison Bay, Gills Rock, Northport
- (1) Within Washington Island

**UL Q9:** For the transportation types or services listed below that you would use if they were available to you, where would be your most commonly visited destination areas? Please check below all that apply. (10 respondents)

- (6) Sister Bay, Ephraim, Fish Creek
- (5) Within City of Sturgeon Bay
- (4 for each below)
  - Baileys Harbor, Jacksonport
  - Juddville, Egg Harbor, Carlsville
- (3 for each below)
  - Brussels, Maplewood, Forestville
  - Town of Sturgeon Bay (south of the canal), Little Sturgeon
  - Ellison Bay, Gills Rock, Northport
  - Within Washington Island

**UL Q10:** I would use the transportation types or services listed below more or would start using them if (please check below all that apply): (11 Respondents)

- (9) I knew they were available me
- (5 for each below)
  - They were more reliable
  - They could be scheduled through an app or website and not just by phone
  - They would save enough money (ex: save on gas or car maintenance) to offset any inconvenience
- (4 for each below)
  - They were more affordable
  - There was a centralized dispatch service: one call will connect my need with an available provider
- (2 for each below)
  - I qualified for the services available in my area
  - Other (please specify below)
- (1) There was wheelchair accessibility

**Car/Van Pool, including riding with non-household friend or family (POOL)**

**POOL Q1:** Please check below all that apply. (56 respondents)

- (49) I am familiar with this transportation type or service.
- (12) I currently use this transportation type or service.
- (5) I would use this transportation type or service if it were available to me.

**POOL Q2:** What days of the week do you currently use the transportation types or services listed below? Please check below all that apply. (14 respondents)

- (7) Wednesday, Friday
- (6) Monday, Tuesday, Thursday

**POOL Q3:** What days of the week would you use the transportation types or services listed below if they were available to you? Please check below all that apply. (10 respondents)

- (9) Monday, Tuesday, Wednesday
- (8) Sunday, Thursday, Friday, Saturday

**POOL Q4:** At what times do you currently use the transportation types or services listed below? Please check below all that apply. (10 respondents)

- (6) 2pm-5pm
- (5) 11am-2pm, 5pm-7pm
- (4) 6am-8am, 8am-11am, 7pm-9pm
- (2) 9pm-12am
- (1) 12am-6am

**POOL Q5:** At what times would you use the transportation types or services listed below if they were available to you? Please check below all that apply. (8 respondents)

- (7) 8am-11 am, 2pm-5pm,
- (6) 6am-8am, 11am-2pm, 5pm-7pm
- (4) 7pm-9pm
- (3) 9pm-12am
- (2) 12am-6am

**POOL Q6:** For the transportation types or services listed below that you currently use, for what purpose do you use them? Please check below all that apply. (12 respondents)

- (12) Social
- (8) Paid or Volunteer Work
- (5) Shopping
- (3) Medical Related Appointments
- (2) Education/School

**POOL Q7:** At what times would you use the transportation types or services listed below if they were available to you? Please check below all that apply. (12 respondents)

- (9) Shopping, Social
- (7) Paid or Volunteer Work
- (5) Medical Related Appointments
- (3) Education/School

**POOL Q8:** For the transportation types or services listed below that you currently use, where are your most commonly visited destination areas? Please check below all that apply. (12 respondents)

- (8) Within City of Sturgeon Bay
- (6 for each below)
  - Town of Sturgeon Bay (south of the canal), Little Sturgeon
  - Sister Bay, Ephraim, Fish Creek
- (5 for each below)
  - Baileys Harbor, Jacksonport
  - Other (please specify below)
- (4) Ellison Bay, Gills Rock, Northport
- (3) Juddville, Egg Harbor, Carlsville
- (2 for each below)
  - Brussels, Maplewood, Forestville
  - Valmy, Institute, Town of Sevastopol, Town of Sturgeon Bay (north of the canal)
  - Within Washington Island

**POOL Q9:** For the transportation types or services listed below that you would use if they were available to you, where would be your most commonly visited destination areas? Please check below all that apply. (11 respondents)

- (8) Within City of Sturgeon Bay
- (6 for each below)
  - Baileys Harbor, Jacksonport
  - Juddville, Egg Harbor, Carlsville
- (5 for each below)
  - Brussels, Maplewood, Forestville
  - Town of Sturgeon Bay (south of the canal), Little Sturgeon
  - Sister Bay, Ephraim, Fish Creek
- (4) Valmy, Institute, Town of Sevastopol, Town of Sturgeon Bay (north of the canal)
- (3 for each below)
  - Ellison Bay, Gills Rock, Northport
  - Other (please specify below)
- (2) Within Washington Island

**POOL Q10:** I would use the transportation types or services listed below more or would start using them if (please check below all that apply): (12 Respondents)

- (6) They would save enough money (ex: save on gas or car maintenance) to offset any inconvenience
- (5) There was a centralized dispatch service: one call will connect my need with an available provider
- (3) I knew they were available me
- (2 for each below)
  - They were more reliable
  - They could be scheduled through an app or website and not just by phone
  - I qualified for the services available in my area
  - Other (please specify below)
- (1 for each below)
  - There was wheelchair accessibility
  - They were more affordable

**Drive Solo or ride with household members(s) (SOLO)**

**SOLO Q1:** Please check below all that apply. (87 respondents)

- (56) I currently use this transportation type or service.
- (51) I am familiar with this transportation type or service.
- (6) I would use this transportation type or service if it were available to me.

**SOLO Q2:** What days of the week do you currently use the transportation types or services listed below? Please check below all that apply. (77 respondents)

- (72) Wednesday, Friday
- (70) Sunday, Monday, Tuesday, Thursday, Friday
- (69) Sunday, Saturday

**SOLO Q3:** What days of the week would you use the transportation types or services listed below if they were available to you? Please check below all that apply. (34 respondents)

- (34) Sunday,
- (33) Thursday, Friday, Saturday
- (32) Sunday, Monday, Tuesday, Wednesday

**SOLO Q4:** At what times do you currently use the transportation types or services listed below? Please check below all that apply. (66 respondents)

- (59) 2pm-5pm
- (53) 11am-2pm, 5pm-7pm
- (51) 8am-11am
- (50) 6am-8am
- (46) 7pm-9pm
- (26) 9pm-12am
- (18) 12am-6am

**SOLO Q5:** At what times would you use the transportation types or services listed below if they were available to you? Please check below all that apply. (26 respondents)

- (24) 8am-11 am
- (23) 11am-2pm
- (22) 6am-8am, 2pm-5pm
- (21) 7pm-9pm
- (10) 9pm-12am
- (8) 12am-6am

**SOLO Q6:** For the transportation types or services listed below that you currently use, for what purpose do you use them? Please check below all that apply. (72 respondents)

- (69) Shopping
- (65) Social
- (64) Medical Related Appointments
- (58) Paid or Volunteer Work
- (26) Education/School

**SOLO Q7:** At what times would you use the transportation types or services listed below if they were available to you? Please check below all that apply. (31 respondents)

- (30) Shopping
- (28) Medical Related Appointments
- (26) Social
- (23) Paid or Volunteer Work
- (13) Education/School

**SOLO Q8:** For the transportation types or services listed below that you currently use, where are your most commonly visited destination areas? Please check below all that apply. (71 respondents)

- (66) Within City of Sturgeon Bay
- (33) Town of Sturgeon Bay (south of the canal), Little Sturgeon
- (28)
  - Valmy, Institute, Town of Sevastopol, Town of Sturgeon Bay (north of the canal)
  - Juddville, Egg Harbor, Carlsville
- (27) Brussels, Maplewood, Forestville
- (24) Sister Bay, Ephraim, Fish Creek
- (22) Baileys Harbor, Jacksonport
- (16) Ellison Bay, Gills Rock, Northport
- (14) Other (please specify below)
- (9) Within Washington Island

**SOLO Q9:** For the transportation types or services listed below that you would use if they were available to you, where would be your most commonly visited destination areas? Please check below all that apply. (28 respondents)

- (27) Within City of Sturgeon Bay
- (16) Town of Sturgeon Bay (south of the canal), Little Sturgeon
- (12 for each below)
  - Valmy, Institute, Town of Sevastopol, Town of Sturgeon Bay (north of the canal)
  - Juddville, Egg Harbor, Carlsville
- (11 for each below)
  - Brussels, Maplewood, Forestville
  - Baileys Harbor, Jacksonport
  - Sister Bay, Ephraim, Fish Creek
- (9) Ellison Bay, Gills Rock, Northport
- (6) Other (please specify below)
- (5) Within Washington Island

**Other (OTH)**

**OTH Q1:** Please check below all that apply. (10 respondents)

- (7) I am familiar with this transportation type or service.
- (4) I currently use this transportation type or service.
- (1) I would use this transportation type or service if it were available to me.

**OTH Q2:** What days of the week do you currently use the transportation types or services listed below? Please check below all that apply. (2 respondents)

- (2) Sunday, Monday, Tuesday, Wednesday, Thursday, Friday, Saturday

**OTH Q3:** What days of the week would you use the transportation types or services listed below if they were available to you? Please check below all that apply. (3 respondents)

- (3) Monday, Tuesday, Wednesday, Thursday, Friday
- (2) Sunday, Saturday

**OTH Q4:** At what times do you currently use the transportation types or services listed below? Please check below all that apply. (2 respondents)

- (2) 6am-8am, 8am-11am, 11am-2pm, 2pm-5pm, 5pm-7pm
- (1) 12am-6am, 7pm-9pm, 9pm-12am

**OTH Q5:** At what times would you use the transportation types or services listed below if they were available to you? Please check below all that apply. (5 respondents)

- (5) 2pm-5pm, 5pm-7pm
- (4) 6am-8am, 8am-11am, 11am-2pm
- (2) 7pm-9pm
- (1) 2am-6am, 9pm-12am

**OTH Q6:** For the transportation types or services listed below that you currently use, for what purpose do you use them? Please check below all that apply. (3 respondents)

- (3) Shopping
- (2) Paid or Volunteer Work, Social
- (1) Medical Related Appointments

**OTH Q7:** At what times would you use the transportation types or services listed below if they were available to you? Please check below all that apply. (4 respondents)

- (2) Shopping, Social
- (1) Paid or Volunteer Work, Medical Related Appointments, Social

**OTH Q8:** For the transportation types or services listed below that you currently use, where are your most commonly visited destination areas? Please check below all that apply. (2 respondents)

- (1 for each below)
  - Town of Sturgeon Bay (south of the canal), Little Sturgeon
  - Within City of Sturgeon Bay
  - Valmy, Institute, Town of Sevastopol, Town of Sturgeon Bay (north of the canal)
  - Baileys Harbor, Jacksonport
  - Juddville, Egg Harbor, Carlsville
  - Other (please specify below)

**OTH Q9:** For the transportation types or services listed below that you would use if they were available to you, where would be your most commonly visited destination areas? Please check below all that apply. (4 respondents)

- (3 for each below)
  - Town of Sturgeon Bay (south of the canal), Little Sturgeon
  - Within City of Sturgeon Bay
  - Valmy, Institute, Town of Sevastopol, Town of Sturgeon Bay (north of the canal)
  - Baileys Harbor, Jacksonport
  - Juddville, Egg Harbor, Carlsville
- (2 for each below)
  - Brussels, Maplewood, Forestville
  - Sister Bay, Ephraim, Fish Creek
  - Ellison Bay, Gills Rock, Northport
  - Other (please specify below)
- (1) Within Washington Island